

Freedom of Information Request

Ref: 24-621

21 August 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Organisation Name:

University Hospitals Bristol and Weston NHS Foundation Trust (Acute Trust)

Care Sectors Covered

- Acute trusts ✓
- Mental health trusts
- Community trusts
- Ambulance trusts
- Primary care
- Any other relevant NHS bodies

EPR Systems Usage:

A detailed list of all EPR systems currently in use across all NHS sectors, including but not limited to:

- Acute trusts ✓
- Mental health trusts
- Community trusts
- Ambulance trusts
- Primary care
- Any other relevant NHS bodies

For each core EPR system in use in your organisation, please specify the name of the system and the name of the supplier and which care sector its primary use is for.

System C Careflow EPR

Annual Expenditure:

The annual expenditure of your NHS organisation on their respective EPR systems for financial year 2023/24.

Approximately £1,576,943.35

Please include a breakdown of costs if possible.

We cannot breakdown this information. Please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

Contract Renewal Dates:

The contract renewal dates for the EPR systems. If possible, please include the start date of the current contract and the duration of the contract term.

April 2011 – August 2024

Digital Maturity.

Where possible please provide your digital Maturity score by system/care sector (where Organisation provides care across multiple care sectors).

2.05

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because

information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust