

Freedom of Information Request

Ref: 24-537

30 July 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

I wish to submit a request to the organisation around their hosting contract(s) with 3rd party providers.

You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following.

The type of contract I wish to see is below:

- 1. Dedicated hosting- Managed environment**
- 2. Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.**
- 3. Cloud Hosting- Cloud hosting services provide hosting for websites on virtual servers, which pull their computing resources from extensive underlying networks of physical web servers.**

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information:

- 1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?**

Dedicated

- 2. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?**

In house plus some hosted services via third party contracts Azure for O365

- 3. What is the annual contract value for each contract?**

The Azure provision comes as part of our O365 agreement, there is not a specific attributable contract value for it.

4. What type of cloud environment?

Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.

Public Cloud - where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.

Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.

Not applicable

5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.

O365 – 31st May 2023

Azure - 31st May 2023

6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.

O365 – 31st May 2026

Azure - 31st May 2026

7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.

May 2026

8. What is the contract period in years? Please include whether the agreement has any extension periods?

Not applicable

9. What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better,

Office 365

10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.

Head of Support Services

digitalservicesadmin@uhbw.nhs.uk

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust