

Freedom of Information Request

Ref: 24-526

18 July 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Under the provision of the Freedom of Information Act 2000 please can you answer the following questions:

Question	Answer Type / Notes
Do you currently use RPA?	Yes / No NO
If No, are you planning to?	Yes / No This is currently being explored
If Yes, please answer all following questions	
What solution(s) do you use?	Please list all in use. e.g. Blue Prism, Automation Anywhere, UiPath, Power Automate
Main RPA Contact within the Organisation	Name, Title and Email address
Are Automations Developed in-house or via external provider, if so whom.	Yes / No / Names of providers
Please Provide the following details for all automations you have (Live, being developed or decommissioned)	Dept/Title/Desc for each process please
Department	E.g. Finance
Title	Invoice Processing

Brief Description	Takes PDF invoices from supplier and adds into Powergate.
Are you intending to expand the use of RPA in future, if so into which areas?	E.g. HR, Outpatients etc
Have you already shared automations with another trust?	Yes / No
If yes, which organisations	Name of Organisation(s)
Are you happy for this to be shared with other NHS Trusts on request (information will not be shared outside the NHS)	Yes / No

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust