

Freedom of Information Request

Ref: 24-504

8 July 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold some of the information you are requesting

For the last 3 financial years:

How many radiology imaging examinations do you perform a year in total? (i.e. the total number of MRIs, CTs, X-rays, ultrasounds etc)

329,881

How many radiology imaging examinations (studies) do you share with patients a year?

We do not hold this information.

How many subject access requests related to patient medical data do you receive a year?

2021/2022: 2238

2022/2023: 2895

2023/2024: 3895

How many requests in total do you receive for patient access to medical data a year?

2021/2022: 588

2022/2023: 864

2023/2024: 1420

How many requests in total do you receive for patient access to radiology images a year?

2021/2022: 67

2022/2023: 141

2023/2024: 350

When you fulfil a patient request for radiology images, what is the method you use to give patients the images?

IEP

How many CDs do you send to patients with their images on a year?

Between 1-5 per year.

How many USBs do you send to patients with their images on a year?

None

How many links do you send for patients to access their images on the IEP a year?

2023/2024: 350

Please note that the Trust started using IEP approximately one year ago

Are there other ways you give patients their images a year?

Prior to 2023, the images were burned to a CD

What is the economic cost to you for the IEP service a year?

Approximately £17,376

What is the economic cost of burning radiology images onto CDs a year?

We do not hold this information.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust