

Freedom of Information Request

Ref: 24-503

9 July 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1) How much money the trust made from car parking charges in 2022/23 (i.e the year ending March 2023) and in 2023/24 (i.e. the year ending March 2024).

For both years, could you please give:

a) the overall total

2022/23

£597,171

2023/24

£867,141

b) if possible, separate figures for staff and visitor/patient parking

No staff car parking charges were applied in 2022/23

£173,160 staff car parking income for year 2023/24

2) How much money was made from car parking fines in 2022/23 and 2023/24.

For both years, could you please give:

a) the overall total

2022

£51,483

2023

£54,767

2024

£34,432

Please note that the Trust also only issue PCNs as a last resort and rescind around 80% a month after appeal.

b) if possible, separate figures for staff and visitor/patient parking

We do not hold this information.

3a) Did you increase the cost of parking in your car parks from 2022/23 to 2023/24?

Yes

b) If yes, please provide a breakdown of the increase(s)

2022-2023

0 to 1 hour £1.80
1 to 2 hours £3.40
2 to 4 hours £5.80
4 to 6 hours £7.10
6 to 8 hours £12.00
Over 8 hours £15.00

2023-2024

- 0-40 minutes: Free of charge
- up to 2 hours: £3.50
- 2-4 hours: £6.00
- 4-6 hours: £7.30
- 6-8 hours: £12.00
- 8-24 hours: £16.00

4) Did you charge for disabled parking in 2023/24?

No

5a) Were any of your car parks managed by a private firm in 2023/24?

No the car parks are managed by the Trust although a private firm is engaged to provide parking warden services and the car parking machines and ANPR cameras.

b) If yes, what proportion of revenue from parking income did the firm take?

The parking firm do not take a proportion of income. The Trust pay them a contracted price for parking warden services

c) What proportion of revenue from parking fines did the firm take?

The parking firm do not take a proportion of parking fines outside of normal processing fees to contact DVLC for vehicle keeper details.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust