

Freedom of Information Request

Ref: 24-457

2 July 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting
- **Since the start of 2021-22, has your trust enacted a 'continuous pre-emptive flow' model for A&E patients? Either based on or similar to the North Bristol model of care (which is described here - <https://www.hsj.co.uk/quality-and-performance/controversial-aande-policy-showed-were-all-shouldering-the-pain-says-ceo/7035885.article>)**
- **If so, please describe how the 'continuous flow' model works at your trust – detailing whether this applies just to your Type 1 emergency departments, or your Type 3 departments as well.**
- **In which month and year was this first enacted?**
- **Is the model still in use now? If not, why not?**
- **If not, do you have plans to enact such a model in the next six months?**
- **If you're not planning to introduce this model, please could you explain why?**

University Hospitals Bristol and Weston NHS Foundation Trust (UHBW) does not use a 'continuous pre-emptive flow' model.

We currently do not have any plans to enact such a model in the next six months.

UHBW has an escalation plan to add additional capacity to specific areas of the hospital to enable timely flow and avoid patients having long waits.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust