

Freedom of Information Request

Ref: 24-434

18 June 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1) Does the Trust use a third-party provider to create/write, manage or track patient information leaflets?

No

If so, could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these):

- The current supplier(s)
- Contract value(s) (per annum)
- Contract(s) renewal date(s)
- When did the Trust first start using this third-party?

Not applicable

2) Does the Trust have a software solution to manage patient e-consent? If yes, is this a standalone solution, or part of a wider electronic patient records system?

No

3) For the Trust's patient e-consent system(s), could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these):

- The current supplier(s)
- Contract value(s) (per annum)
- Contract(s) renewal date(s)
- When did the Trust first start using this third-party?

Not applicable

4) Please could you indicate which solutions are used by each department in the Trust:

Department	Patient information leaflets (e.g. third-party provider incl. name, no external solution used, Not applicable)	E-consent (e.g. third-party provider incl. name, no external solution used, Not applicable)
Accident and emergency (A&E)	Not applicable	Not applicable
Diagnostic imaging / radiology	Not applicable	Not applicable
Endoscopy	Not applicable	Not applicable
Mental Health	Not applicable	Not applicable
Obstetrics	Not applicable	Not applicable
Oncology	Not applicable	Not applicable
Paediatrics	Not applicable	Not applicable
Surgical procedures (day-patient / in-patient)	Not applicable	Not applicable
Surgical procedures (out-patient)	Not applicable	Not applicable

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the

public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust