

Freedom of Information Request

Ref: 24-420

11 June 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some of the information you are requesting

Based on data from the last financial year:

1. Please state what percentage of your total discharges from the Acute Medical Unit are discharged home/to usual place of residence without support

We cannot provide this information. Whilst discharge location is recorded, whether they have been discharged with or without support would require a manual trawl of all relevant records. Please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

2. For those patients, what was the average length of stay in the Acute Medical Unit?

We cannot provide this information. Whilst length of stay is recorded, we are unable to separate patients leaving with or without support without a manual trawl of all relevant records. Please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

This data is not captured on our system.

3. Please state what percentage of all admitted patients from A&E waited more than 12 hours from decision to admit to actual admission (12hr+ trolley waits)

5.54%

4. Please state what percentage of cancelled elective operations for non-clinical reasons were due to:

- a. unavailable ward beds**
- b. unavailable surgeon**
- c. unavailable anaesthetist**
- d. unavailable theatre staff**

Cancellation Reason	Total	Percentage of total
HOSP NC - No Anaesthetist	30	1.82%
HOSP NC - No Surgeon	198	12.01%
HOSP NC - No Theatre Staff	127	7.70%
HOSP NC - No Ward Bed	35	2.12%

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust**