

**Freedom of Information Request**

**Ref: 24-395**

7 May 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting
- **Since December 2023, which Nurses Shifts has the Trust struggled to fill ? Please consider the following Specialities for this question : A&E Nurses, NICU,ICU, Midwives, Paediatric Nurses & General Nurses?**  
Paediatric Nurses
- **Do approved Framework agencies approve or confirm Shifts directly with the matron Nurses or any senior nurses directly in the wards with the agencies ( Within any of the wards)? If, yes which wards book Nurses directly with the agencies & please provide these Nurses Full names?**  
No
- **When does Temporary Staffing get approval for “Escalated rates” for Ad-hoc Shifts ? Please provide time scale leading up to the Shift date**  
24 hours
- **When does Temporary Staffing get approval for “Escalated rates” for Long term Agency Nurse Bookings? Please provide time scale leading up to the booking?**  
Not applicable
- **Who in the trust has the authority to approve the use of Escalated rates or break glass rate for the Approval Framework agencies, Please provide Full Name & Email address ?**  
Deputy Chief Nurse (Nursing) Sarah.dodds2@uhbw.nhs.uk
- **Please provide names of those agencies that are “breaching NHSI Rates” by being allowed to book Nurses & Midwives not within the NHSI capped rates ?**  
Thornbury

- **If an Approved framework agency can demonstrate their ability to provide Nurses & meet all the requirement with the possibility of using the alternative route of escalated or Break Glass rates , would Temporary staffing add that agency to their Tier 1 Suppliers list?**

Via Neutral Vendor

- **Who is the head of Procurement responsible for approving “Approved Framework agencies” to join their Tier 1 Suppliers list to provide Nurses & Midwives ? Please provide Full name & contact address email?**

Bristol & Weston NHS Purchasing Consortium [Procurement@nbt.nhs.uk](mailto:Procurement@nbt.nhs.uk)

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**

