

**Freedom of Information Request**

**Ref: 24-391**

16 May 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold some of the information you are requesting

**Product Information:**

- **Detailed specifications of the intraocular lenses (IOLs), phacoemulsification systems, and procedure packs currently used within your hospital.**
- **Any relevant documentation or brochures outlining the features, benefits, and specifications of these products.**

The Trust currently use Alcon non-preloaded IOL, system and procedure packs for phaco procedures.

**Volume:**

- **The volume of IOLs, phacoemulsification systems, and procedure packs procured by your hospital within the past year.**

4404

- **Any trends or projections related to the usage of these products.**

We do not hold this information as it is not recorded.

**Pricing:**

- **The pricing structure for the products, including any discounts, rebates, or negotiated pricing arrangements.**
- **Details of any contracts or agreements with suppliers, including contract durations and renewal terms.**

This is commercially sensitive information and will not be shared at an organisational level. Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time. The Trust currently buy IOL lenses via the NHS Supply Chain COS2 framework with banded pricing applicable for the volume in accordance with the terms and conditions of the framework.

**Contract Details:**

- **Any additional information including terms and conditions, performance metrics, and service level agreements.**

This is commercially sensitive information and will not be shared at an organisational level. Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time. The Trust currently buy IOL lenses via the NHS Supply Chain COS2 framework with banded pricing applicable for the volume in accordance with the terms and conditions of the framework.

**Other Relevant Information:**

- **Any additional information or insights related to the procurement, utilisation, and management of ophthalmic products and services within your hospital.**
- **Any challenges or areas for improvement identified in the current procurement process.**

The Trust will continue to utilise the relevant NHS Supply Chain framework where possible as the compliance route to market.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

**Publication**

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information

(such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**