

Freedom of Information Request

Ref: 24-376

16 May 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some of the information you are requesting

I would be most grateful if you would provide me, under the Freedom of Information Act, details regarding the Trusts outsourced teleradiology reporting:

Please confirm the below information for each contract you hold with a teleradiology reporting provider:	Provider 1	Provider 2	Provider 3	Provider 4
Name	Everlight	TMC	4Ways	MIP
Contract start date	12.01.2023	15.04.2023	01.02.2023	12.09.2022
Contract end date	12.01.2026	14.04.2024 (first +12 completed)	31.01.2026	31.07.2024
Option for extension/roll-over period	Yes +12	Yes 2x +12	No	No
Procurement route/framework used	Awarded following mini competition against SBS/18/SF/JAF/9340	Direct awarded against SBS framework SBS/18/SF/JAF/9340	Direct awarded against SBS framework SBS/18/SF/JAF/9340	Awarded as single supplier, re-procurement underway under NHS Supply Chain framework
Exclusivity or volume commitment within contract	Yes	No	No	No
When did you last benchmark the contract against other options available?	Assumed January 2023	Assumed January 2023	Assumed January 2023	Underway
Do you expect to replace or renew the contract in 2024?	No	Yes – extension completed in April 2024	No	Yes

Number of CT/MRI examinations reported between 1st September 2023 and 31st December 2023 inclusive that require a 1-hour turnaround time or quicker (Emergency reporting)
Please see the table below

Please confirm the daily start and end time of your external Emergency reporting provision?

Bristol site: Monday - Friday: 9pm start and 8am finish

Weston site: Monday - Friday: 00:00 to 2.30pm and 6.30pm - 00:00

Saturday: All day, except when a radiologist is on site for three hours and this varies

Sundays: All day

Number of CT/MRI examinations reported between 1st September 2023 and 31st December 2023 inclusive that require a turnaround time of between 1 and 12 hours (Urgent reporting)

We do not hold this information as we do not use this category.

Number of CT/MRI examinations reported between 1st September 2023 and 31st December 2023 inclusive that require a turnaround time of 24 hours (Urgent reporting)

We do not hold this information as we do not use this category.

Number of CT and MRI examinations reported between 1st September 2023 and 31st December 2023 that require reporting in over 24 hours turnaround time (General reporting)

Please see the table below.

Number of X-Ray examinations reported between 1st September 2023 and 31st December 2023 that require reporting in over 24 hours turnaround time (General reporting)

Please see the table below.

Provider		CT Exams	CT spend	MRI Exams	MRI spend	PF (Plain Film) Exams	PF Spend
Everlight (urgent)	1 Hour or less	7548	£515,650	498	£35,719	50	£625
Everlight (Routine)	More than 24 hours	2611	£175,323	1386	£52,345	8598	41,766
TMC	More than 24 hours	76	£21,248.50	531	£22,121	2506	£16,399
MIP	5 Day Turn around	298	£17,556	0	£0	0	£0

4Ways	N/A	0	£0	0	£0	0	£0
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If you do not use a teleradiology provider for your Emergency reporting:	Not applicable	Not applicable	Not applicable	Not applicable
If Emergency reporting (up to 1-hour) is not outsourced, then please confirm the number of examinations reported locally between 1st September 2023 and 31st December 2023 inclusive that require a 1-hour turnaround time or quicker (Emergency reporting) between the hours of 5pm and 9am	Not applicable	Not applicable	Not applicable	Not applicable

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust