

Freedom of Information Request

Ref: 24-374

10 June 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Please provide information regarding the following systems:

1. Analytics (PLICS)

- a) System type** – Patient Level Costing system
- b) Supplier name** - IQVIA
- c) System name** - IQVIA
- d) Date installed** – 25th September 2018
- e) Contract expiration** – 29th September 2023
- f) Is this contract annually renewed?** - No
- g) Do you currently have plans to replace this system?** - We are currently negotiating a 4-year contract extension for this software.
- h) Procurement framework** – G Cloud
- i) Other systems it integrates with?** Patient Data Extractor; Qlikview
- j) Total value of contract (£)** This is included in the total IMT server charge – we cannot break this down
- k) Notes** – Not applicable

2. BI & Data Warehousing

- a) System type** – Data warehouse
- b) Supplier name** – System C
- c) System name** – Careflow/Medway BI
- d) Date installed** – 2012
- e) Contract expiration** – Supplied with Patient Administration System
- f) Is this contract annually renewed?** - No
- g) Do you currently have plans to replace this system?** – No
- h) Procurement framework** – Purchased under the Trust's MicroSoft Licencing agreement and renewed annually

Procurement system (Catalogues/marketplace)

- i) Other systems it integrates with?** Bluespier, Vitals, Medway Maternity (other System C products)
- j) Total value of contract (£)** £25-30k annually
- k) Notes** – Not applicable
- a) System type** – Data warehouse
- b) Supplier name** – CACI
- c) System name** – Inview
- d) Date installed** – pre-2012
- e) Contract expiration** – 30th September 2023
- f) Is this contract annually renewed?** - Yes
- g) Do you currently have plans to replace this system?** – Yes
- h) Procurement framework** – Not applicable
- i) Other systems it integrates with?** Not applicable
- j) Total value of contract (£)** £25-30k annually
- k) Notes** – currently trying to remove as functionality is supplied by System listed above.

3. Cardiology

- a) System type** – Cardiology Management System
- b) Supplier name** -GE
- c) System name** - Centricity cardio workflow
- d) Date installed** - April 2018
- e) Contract expiration** - April 2023 + 2 years
- f) Is this contract annually renewed?** No
- g) Do you currently have plans to replace this system?** - Yes - we have free upgrades written into the contract
- h) Procurement framework** - via OJEU restricted tender process
- i) Other systems it integrates with?** – MUSE, Careflow and Evolve
- j) Total value of contract (£)** – £192,587.21 excluding VAT plus annual service and support contract
- k) Notes** - e.g. we are currently out to tender - No

4. E-Rostering (staffing)

System type: Healthroster Optima

Supplier name: RL Datix

Date installed: 2015

Expiry date: August 2025

- f) Is this contract annually renewed?** - Yes
- g) Do you currently have plans to replace this system?** - No
- h) Procurement framework** - OJEC notice and full competitive tender procurement in 2017. Market reviewed in 2021. Full competitive tender due for 2026 contract renewal.
- i) Other systems it integrates with?** – Careflow EPR
- j) Total value of contract (£)** – Approximately £70,172 per annum
- k) Notes** - e.g. we are currently out to tender – No

5. Integration Platform

- a) System type** – Integration Platform (Weston)
- b) Supplier name** - Intersystems
- c) System name** - Healthshare
- d) Date installed** – November 2016
- e) Contract expiration** – Not applicable
- f) Is this contract annually renewed?** - Yes
- g) Do you currently have plans to replace this system?** - No
- h) Procurement framework** – Rolling contract
- i) Other systems it integrates with?** –
- j) Total value of contract (£)** –
- k) Notes** – Not applicable.

- a) System type** – Integration Platform (Bristol)
- b) Supplier name** – In house
- c) System name** – Not applicable
- d) Date installed** – Not applicable
- e) Contract expiration** – Not applicable
- f) Is this contract annually renewed?** – Not applicable
- g) Do you currently have plans to replace this system?** – Not applicable
- h) Procurement framework** – Not applicable
- i) Other systems it integrates with?** –
- j) Total value of contract (£)** – Not applicable
- k) Notes** – Not applicable.

6. Oncology

- a) System type** – Oncology system
- b) Supplier name** – CIS Chemocare and Elekta MOSAIQ
- c) System name** – MOSAIQ & Chemocare
- d) Date installed** – Not available
- e) Contract expiration** – annual renewal chemocare, 5-year renewal MOSAIQ
- f) Is this contract annually renewed?** – Chemocare yes
- g) Do you currently have plans to replace this system?** – No
- h) Procurement framework** – Not applicable
- i) Other systems it integrates with?**
- j) Total value of contract (£)** – Variable
- k) Notes** – Not applicable.

7. Pathology

- a) System type** – Laboratory information System
- b) Supplier name** - Clinisys
- c) System name** - Winpath
- d) Date installed** - October 2016

- e) Contract expiration** - April 2032
- f) Is this contract annually renewed?** - No
- g) Do you currently have plans to replace this system?** - No
- h) Procurement framework** - Across Trusts with North Bristol NHS Trust
- i) Other systems it integrates with?** – Pathmanager, ICE, Careflow
- j) Total value of contract (£)** – This information is held by North Bristol NHS Trust – please contact foi@nbt.nhs.uk
- k) Notes** – Not applicable.

8. Patient Administration System*

- a) System type** – PAS
- b) Supplier name** – System C
- c) System name** - Careflow
- d) Date installed** – April 2011
- e) Contract expiration** – August 2024
- f) Is this contract annually renewed?** - No
- g) Do you currently have plans to replace this system?** - No
- h) Procurement framework** – Not applicable
- i) Other systems it integrates with?** – TIE
- j) Total value of contract (£)** – Approximately £18,710,000
- k) Notes** – Not applicable.

9. Pharmacy

- a) System type** – Pharmacy
- b) Supplier name** – System C
- c) System name** – Careflow Medicines Management
- d) Date installed** – April 2011
- e) Contract expiration** – August 2024
- f) Is this contract annually renewed?** - No
- g) Do you currently have plans to replace this system?** - No
- h) Procurement framework** - This is part of the System C Electronic Patient Record contract
- i) Other systems it integrates with?** – Careflow EPR, PowerGate, BD ROWA, PD Pyxis, PTS
- j) Total value of contract (£)** – This is part of the main System C contract
- k) Notes** – Not applicable.

10. Scheduling*

- a) System type** – Scheduling
- b) Supplier name** – Bluespier
- c) System name** - Bluespier
- d) Date installed** – November 2016
- e) Contract expiration** – April 2024
- f) Is this contract annually renewed?** - No
- g) Do you currently have plans to replace this system?** - No

- h) Procurement framework** - Bluespier is a third-party supplier contracted by our main EPR provider to provide a Theatres Management System
- i) Other systems it integrates with?** – Main EPR system
- j) Total value of contract (£)** – Part of the main System C contract
- k) Notes** – Not applicable.

11. Theatres

Please see the above section Scheduling.

12. Secondary Care Electronic Prescription Service (EPS)

We do not have this system.

*** If your acute trust offers community services, please provide details of the Patient Administration System (PAS) and Scheduling systems used in both the community and acute settings.**

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type –**
- b) Supplier name –**
- c) System name –**
- d) Date installed –**
- e) Contract expiration –**
- f) Is this contract annually renewed? - Yes/No**
- g) Do you currently have plans to replace this system? - Yes/No**
- h) Procurement framework –**
- i) Other systems it integrates with? –**
- j) Total value of contract (£) –**
- k) Notes - e.g. we are currently out to tender**

Please provide your answer in the above format for each system.

System definitions:

Analytics (PLICS): A business intelligence tool that provides patient level costing information, systematically analysing electronic patient data to monitor patient level costing (may include healthcare resource groups).

BI & Data Warehousing: Integrates data and information collected from various sources, e.g. electronic patient/health records, enterprise resource planning systems, radiology and lab databases, wearables etc, into one comprehensive database.

Cardiology: A specialist clinical information system is used for cardiology

E-Rostering (staffing): An electronic staff management tool that enables trusts to plan

staffing requirements, report on enhanced hours, overtime, sickness, TOIL and annual leave. Common suppliers include Allocate Software.

Integration Platform: Software that supports the integration and interoperability of various clinical and management IT systems and services.

Oncology: An Oncology Information Management solution supports the multidisciplinary teams involved in the care of patients with cancer.

Pathology: The ability to send structured pathology/radiology results to GPs electronically.

Patient Administration System: These are the core enterprise systems, containing a Master Patient Index, used by NHS trusts to enable them to know when a patient has arrived, who they are, who they were seen by, what treatment they received and what happened to them. This core functionality, needed by every trust, covers admission, discharge and transfer.

Pharmacy: Pharmacy orders and stock control is managed electronically

Scheduling: Enterprise level systems that are designed to effectively and efficiently allocate resources (staff, equipment, treatment and even data) to patients at the necessary time and place. Systems in this area range from appointment booking, typically for clinic slots, through to far more sophisticated SAP-style resource allocation and scheduling systems.

Theatres: A specialist theatres system is used to manage patients and surgical procedures in theatres.

Secondary Care Electronic Prescription Service (EPS): This is a digital system designed to enable medication prescribing for patients in secondary care outpatient settings (outpatient e-prescribing). Specifically tailored for FP10 prescriptions, this service enables healthcare providers to electronically send prescriptions directly to community pharmacies for fulfilment. In contrast to inpatient e-prescribing, where prescriptions are managed by the e-hospital dispensary, secondary care EPS streamlines the process by seamlessly sending prescriptions from secondary care outpatient departments to community pharmacies, eliminating the reliance on paper prescriptions. Common providers of this system include Cleo Systems, EMIS, TPP, and Advanced.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust