

Freedom of Information Request

Ref: 24-343

23 April 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold some of the information you are requesting

Under the Freedom of Information Act 2000, could you please provide me with the below information in relation to your Temporary Staffing Workforce Systems for the Fiscal Year 2023-2024.

Filled Shifts vs. Unfilled Shifts				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Number of Shifts Filled by Staff Bank	*	*	*	*
Number of Shifts Filled by Agency	*	*	*	*
Number of Shifts Unfilled	We do not hold this information.	We do not hold this information.	We do not hold this information.	We do not hold this information.

* This is commercially sensitive information and will not be shared at an organisational level. **Section 43** of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time.

Staff Bank				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Total Bank Spend	0	£1,827,000	£34,178,000	£7,458,000
Number of Bank Hours Worked	*	*	*	*
Name of Staff Bank Provider(s)*	In-house	In-house	In-house	In-house
Contract Expiry Date with Provider(s)	Not applicable	Not applicable	Not applicable	Not applicable
Type of Staff Bank(s) Procured**	Not applicable	Not applicable	Not applicable	Not applicable
Type of Bank Service(s) Procured***	Not applicable	Not applicable	Not applicable	Not applicable
Contact Name****	Alexandra Rossiter, Head of Temporary Staffing	Alexandra Rossiter, Head of Temporary Staffing	Alexandra Rossiter, Head of Temporary Staffing	Alexandra Rossiter, Head of Temporary Staffing

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Agency				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Total Agency Spend	£6,853,000	£1,754,000	£15,285,000	£1,160,000
Number of Agency Hours Worked	*	*	*	*

Name of Agency Staffing Provider or PSL*	Litmus Workforce Solutions	Retinue	Retinue	Retinue
Contract Expiry Date with Provider	September 2024	April 2025	April 2025	April 2025
Name of Vendor Management System (VMS) Provider**	Not applicable	Not applicable	Not applicable	Not applicable
Contract Expiry Date with Provider	Not applicable	Not applicable	Not applicable	Not applicable
Contact Name***	Alexandra Rossiter, Head of Temporary Staffing	Alexandra Rossiter, Head of Temporary Staffing	Alexandra Rossiter, Head of Temporary Staffing	Alexandra Rossiter, Head of Temporary Staffing

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Direct Engagement (DE) - in relation to VAT saving on agency spend				
FY 2023/2024	Medical & Dental	Allied Health Professionals (AHPs) including Scientific, Therapeutic and Technical Staff	Nursing & Midwifery including Health Care Assistants (HCAs)	Non-Medical Non-Clinical (NMNC) including Admin & Clerical and Estates & Facilities
Name of DE Provider*	Litmus Workforce Solutions	Not applicable	Not applicable	Not applicable
Type of DE Service Procured**	Managed service	Not applicable	Not applicable	Not applicable
DE Payroll Responsibility***	In-house	Not applicable	Not applicable	Not applicable
Contract Expiry Date with Provider	September 2024	Not applicable	Not applicable	Not applicable
% of Agency Workers on DE Contracts	Approximately 51%	Not applicable	Not applicable	Not applicable
Total VAT Saving (£) Achieved****	£432,412	Not applicable	Not applicable	Not applicable
Contact Name*****	Alexandra Rossiter, Head of Temporary Staffing	Not applicable	Not applicable	Not applicable

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust