

**Freedom of Information Request**

**Ref: 24-261**

3 April 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**1. Approximately how many endoscopes does the trust own?**

Approximately 180

**2. What brands of endoscope does the Trust own?**

Olympus (adults)

Karl Storz (adults)

Fujinon (paediatrics)

**3. On average how old are the endoscopes that the Trust owns?**

The Trust has scopes that were purchased from 2008 to 2024

**4. Approximately how many of the trust endoscopes are under OEM Warranty?**

Approximately 10

**5. Does the trust subcontract the maintenance of endoscopes and associated equipment such as stack systems and monitors to an outside provider(s) or does it maintain the devices using internal engineers?**

Sub-contracts out the maintenance of endoscopes and service of associated medical electric equipment – however, in-house engineers will replace simple items such as bulbs.

**6. If an external provider(s) is used, what is the name of the company(s)?**

Clearview

Karl Storz

Aquilant

**7. If an external provider(s) is used, what was the value of the contract when awarded?**

Clearview = £2,2400,000.00

Karl Storz = £,1,098,819.00 – includes more than flexible endoscopes  
Aquilant = £1,159,18.00

**8. If an external provider(s) is used, what is the contract type – PPM/ Fully-Comprehensive / Ad-hoc support?**

Fully comprehensive

**9. If an external provider(s) is used, what is the contract renewal date(s)?**

Clearview: 31/12/2028

Karl Storz: 31/07/2025

Aquilant: 30/06/2025

**10. Does your contract include the provision of loan endoscopes to temporarily replace endoscopes that are in for repair?**

Clearview = yes

Karl Storz = no

Aquilant = yes

**11. Please provide the name, email address and phone number of the role responsible for managing endoscopy equipment within the trust.**

Clearview contract:

Annette Giles, Trust Decontamination Manager, [Annette.giles@uhbw.nhs.uk](mailto:Annette.giles@uhbw.nhs.uk)

Karl Storz contract:

Annette Giles, Trust Decontamination Manager, [Annette.giles@uhbw.nhs.uk](mailto:Annette.giles@uhbw.nhs.uk)

Aquilant contract:

Daniela Ivan, Operating Theatres Speciality Manager, [Daniela.ivan@uhbw.nhs.uk](mailto:Daniela.ivan@uhbw.nhs.uk)

**12. Please provide the name, email address, and phone number of the individual responsible for managing endoscopy contracts within the trust?**

Clearview contract:

Annette Giles, Trust Decontamination Manager, [Annette.giles@uhbw.nhs.uk](mailto:Annette.giles@uhbw.nhs.uk)

Karl Storz contract:

Annette Giles, Trust Decontamination Manager, [Annette.giles@uhbw.nhs.uk](mailto:Annette.giles@uhbw.nhs.uk)

Aquilant contract:

Daniela Ivan, Operating Theatres Speciality Manager, [Daniela.ivan@uhbw.nhs.uk](mailto:Daniela.ivan@uhbw.nhs.uk)

**13. If endoscopy is part of a Managed Equipment Service (MES) at the trust, please provide details of the service provider and specify the services provided including whether staffing is part of the MES.**

Not applicable, endoscopy is not part of a Managed Equipment Service in the Trust.

**Definitions:****OEM Warranty**

**Maintenance or repairs covered by the Original Equipment Manufacturer (OEM)**

**PPM**

**Planned Preventative Maintenance, i.e. annual service. Fully Comprehensive Maintenance contract covering the cost of Planned Maintenance and cost of repair parts and labour of equipment.**

**Ad-hoc support**

**Subcontracted work to engineering company on an informal basis.**

**Managed Equipment Service**

**An MES seeks to provide a more holistic solution to a department, typically encompassing equipment recommendations, supply, replacement and disposal – occasionally providing staff also.**

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

**Publication**

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information

(such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**