

**Freedom of Information Request**

**Ref: 24-258**

18 April 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**1. What software do you use for your payroll, hr and finance solutions, how much annually do you spend on each, when does each contract expire?**

Finance: Efinancials, rolling contract, approximately £29,881

HR and Payroll: Electronic Staff Record (ESR) - no annual cost as this is an ongoing nationally held contract.

**2. Do you manage your payroll in-house or do you outsource it if so, who do you outsource it to?**

In-house

**3. How many people do you pay each month using your payroll solution?**

16,861 (this includes bank staff)

**4. How many pensioners do you pay using your payroll solution?**

None

**5. Do you use Microsoft power platform technologies such as Power Automate, Power Virtual Agents?**

No

**6. What is the employee count in your organisation?**

16,861 (this includes bank staff)

**7. Do you collaborate with other organisations in the delivery of HR & Payroll shared services? If so which organisation?**

No

**8. Do you work with any industry experts such as ATOS, KPMG, EY, Accenture etc?**

Yes

**9. Who in your organisation is the head of service for HR and Payroll software or services and what is their role?**

Human Resources- Head of Human Resources

Payroll - Head of Payroll

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

**Publication**

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**