

Freedom of Information Request

Ref: 24-241

12 April 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Who is your current mobile phone provider?

Vodafone

How many mobile connections?

950

When is the contract up for renewal?

2025

How long do you contract for (24 or 36 months)?

No term

The email address of the primary contact for this contract?

Digitalservicesadmin@uhbw.nhs.uk

SIP Trunking

Have you implemented SIP?

Yes

If yes, when does the contract expire?

October 2029

Who is your SIP provider?

Gamma via Block

The email address of the primary contact for this contract?

Digitalservicesadmin@uhbw.nhs.uk

Team Licences

Which Microsoft 365 Licence do you have e.g. E3, E5
E3 and E1

Have you voice enable your Teams Licences?
Yes, we are currently not using this function

If not, is that something you are considering?
Not applicalble

Telephony

What is your current telephony system?
Cisco / Mitel/ Siemens

How many users of the telephony system?
6000

When is the contract up for renewal?
2029

The email address of the primary contact for this contract?
Digitalservicesadmin@uhbw.nhs.uk

Connectivity

What form of WAN do you use e.g. mpls, SDWAN etc.
Dark fibre , direct ethernet

When does the contract end?
Rolling contract

How many sites?
20

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust