

**Freedom of Information Request**

**Ref: 24-218**

6 March 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- **We can confirm that we do hold the information you are requesting**

**What Patient Administration Systems (PAS) do you use within the trust? If you use more than one, please provide the name of the department and the PAS used.**

**When does the contract expire?**

**What Electronic Patient Record (EPR) / Electronic Health Records (EHR) system do you use within the trust? If you use more than one, please provide the name of the department and the EPR used.**

**When does the contract expire?**

We do hold the requested information; however, under Section 22 of the Freedom of Information Act the Trust is exempt from disclosing the information as it is intended for future publication. the information will be published on the Trust website

<https://www.uhbw.nhs.uk/p/how-we-use-your-data/freedom-of-information-foi-requests>

**Could you please provide the name, phone number and email address of the person responsible for managing the PAS and EPR systems at the trust?**

Head of Digital Systems

[DigitalServicesAdmin@uhbw.nhs.uk](mailto:DigitalServicesAdmin@uhbw.nhs.uk)

**Could you please provide the name, phone number and email address of your Innovation Director at the trust?**

We do not have a Innovation Director

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**