

**Freedom of Information Request**

**Ref: 24-196**

21 March 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**Please disclose the following information pertaining to the Trust's use of agency workers (nurses and medical locums etc.) within the 20 working days permitted under the Freedom of Information Act.**

**Section A: Total Agency Spend Per Job Category - Last 6 Months**

**1. In the period between 1st August 2023 and 31st January 2024, how much did the Trust spend on Agency Medical Locums (including all locum grades, including locum pay, agency fees, on costs etc. - excluding only VAT. Please exclude the cost of any MSP fee (managed service provider fee) where such arrangements mean that this is distinguishable from the agency fee.**

£3,592,000

**2. In the period between 1st August 2023 and 31st January 2024, how much did the Trust spend on Agency Nurses (including nurse pay, agency fees, on costs etc. - excluding only VAT. Please exclude the cost of any MSP fee (managed service provider fee) where such arrangements mean that this is distinguishable from the agency fee. Please include all nursing bands, including band 2 HCAs. If possible, please break down the spend by banding.**

£7,183,000. Please note that we cannot break this information down into banding. Please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

**3. In the period between 1st August 2023 and 31st January 2024, how much did the Trust spend on Agency AHP/HSS workers (including all AHP.HSS job roles, including pay, agency fees, on costs etc. - excluding only VAT. Please exclude the cost of any MSP fee (managed service provider fee) where such arrangements mean that this is distinguishable from the agency fee.**

£919,000

**4. In the period between 1st August 2023 and 31st January 2024, how much did the Trust spend on Non-Medical / Non-Clinical (NMNC) agency workers (including all NMNC job roles, including pay, agency fees, on costs etc. - excluding only VAT. Please exclude the cost of any MSP fee (managed service provider fee) where such arrangements mean that this is distinguishable from the agency fee.**

£491,000

## **Section B: Supporting Services (Managed Services / Master Vendors / Neutral Vendors / Vendor Management Technology etc.)**

**1.0. For each of the agency staffing categories mentioned above (Medical Locums, Agency Nurses, AHP/HSS and NMNC), does the Trust utilise either a technology provision and/or the services of any type of managed service provider (MSP), be it Master Vendor, Neutral Vendor, Managed Service or otherwise, in the course of managing the supply of Medical Locums?**

Neutral vendor

**If yes to Section B - 1.0, please also answer 1.1 and 1.2:**

**1.1: For each staff category, please describe the solution in place - including a. the type of solution (i.e. tech or managed services etc.), b. the company providing the service (e.g. Medacs, Retinue, NHSP etc.), c. the cost charged for the solution (e.g. 4% of agency spend, or [X] per timesheet hour), and d. the procurement Framework under which the solution is contracted (e.g. CCS RM6161 or HTE TWS11 Lot 2b etc.).**

Managed service – Retinue, 28p p/hr, THE. Doctors, consultants £8.16 and for junior doctors £5.88, Litmus, HTE

**1.2: For each of the solutions you've listed above, please state the contract expiry date.**

Retinue – April 2025, Litmus Sept 2024

## **Section C: Procurement Activity and Associated Persons**

**1. Please advise whether the Trust is likely to undertake procurement activity in relation to any of the solution either that are already in place, or in order to put such a solution in place, in the next 12 months.**

The Trust is currently working with Procurement on the future Strategy where a decision on next steps and any associated tenders shall be agreed on in the next 3 months.

**2. Please provide the name, email address and telephone number, for the person(s) involved in 'buying' such solutions. In case of the existing contracts mentioned above, please provide the details of the person who would take overall ownership of evaluating the contract renewal moving forward.**

Any contact should be made via [Procurement@nbt.nhs.uk](mailto:Procurement@nbt.nhs.uk)

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team  
University Hospitals Bristol and Weston NHS Foundation Trust**