

Freedom of Information Request

Ref: 24-166

18 March 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Please confirm the following information for each Teleradiology provider the Trust holds a contract with

	Supplier 1	Supplier 2
Supplier Name	Everlight Radiology Ltd	TMC
Contract Start Date	12/01/2023	15/04/2023
Contract End Date	12/01/2026	14/04/2024
Is there an option to extend the contract? And what are these options?	Yes - 1yr	Yes 2 x 12 month
Framework contracted via, or, direct agreement?	Framework	Framework
Does the contract feature exclusivity or minimum committed volume?	Yes	No
Total expenditure of exams reporting between 1st April 2023 and 1st July 2023	£52,447	£475,606
Is the reporting provider meeting their contracted Turnaround Times	Yes	Yes
What is the provider's discrepancy rate for emergency exams requiring a 1-hour turnaround time reported between 1st April 2023 and 1st July 2023?	Not available	Not available

Please confirm the following information on the Trust's Radiology performance

Does the Trust currently have a reporting backlog for Oncology exams? If yes, what is the volume of exams?	Yes - 242
Does the Trust currently have a reporting backlog for Xray examinations? If yes, what is the volume of exams?	Yes - 2053
Does the Trust currently have a reporting backlog for cross-sectional (CT or MRI) examinations? If yes, what is the volume of exams?	Yes - 1523

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the

public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust