

Freedom of Information Request

Ref: 24-157

26 March 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

The number of incidents where a building or an area of a building was made unsafe, the average length of time the area of the building or building was unsafe, and the longest length of time the area of the building or building was unsafe, due to faults with the lighting at your NHS Trust in each of the calendar years

a) 2019

Zero

b) 2020

Zero

c) 2021

Zero

d) 2022

Zero

e) 2023

Zero

The number of incidents where a building or an area of a building was made unsafe, the average length of time the area of the building or building was unsafe, and the longest length of time the area of the building or building was unsafe, due to structural issues with the building at your NHS Trust in each of the calendar years

a) 2019

Zero

b) 2020

Zero

c) 2021

Zero

d) 2022

Zero

e) 2023

Zero

The number of incidents, the average length of time, and the longest length of time a lift at your NHS Trust was not usable, and the number of times a lift being unusable restricted step-free access in each of the calendar years a) 2019, b) 2020, c) 2021, d) 2022, e) 2023

For years a) 2019,b) 2020,c) 2021 and d) 2022

Please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

e)2023

2023			
Month	No of Incidents	Average length of time (hrs)	Longest length of time (hrs)
January	70	01:38	04:00
February	95	02:25	13:03
March	43	03:38	17:08
April	46	01:54	09:49
May	68	02:47	09:40
June	42	03:33	09:40
July	48	02:47	09:03
August	62	04:29	14:55
September	29	02:16	24.56
October	45	01:53	04:51
November	62	06:57	22:12
December	24	05:51	22:31

Number of times a lift being unusable restricted step-free access

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significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust