

## Freedom of Information Request

Ref: 24-147

8 March 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**Please can you provide me with information on wait times from decision-to-admit at A&E to hospital ward admission at your trust.**

**The number and percentage of patients who had to wait between four and twelve hours from decision-to-admit at A&E to hospital ward admission at your trust in each of the calendar years a) 2023, b) 2022, c) 2021, d) 2020, e) 2019 broken down by total number, and the number of those 65 and over**

Year	Patients 65 and over and percentage	Patients under 65 and percentage
2019	2851 (20.86%)	6071 (46.96%)
2020	2652 (22.40%)	5013 (52.90%)
2021	5205 (42.27%)	10833 (48.05%)
2022	4732 (35.11%)	10381 (45.58%)
2023	4659 (34.95%)	10194 (45.70%)

**The number and percentage of patients who had to wait more twelve hours from decision-to-admit at A&E to hospital ward admission at your trust in each of the calendar years a) 2023, b) 2022, c) 2021, d) 2020, e) 2019 broken down by total number, and the number of those 65 and over**

Year	Patients 65 and over and percentage	Patients under 65 and percentage
2019	20 (0.13%)	37 (54.05%)
2020	131 (0.84%)	187 (70.05%)
2021	1126 (7.47%)	1914 (58.83%)
2022	4665 (24.34%)	7197 (64.82%)
2023	1509 (8.87%)	2587 (58.33%)

**The average wait time for patients from decision-to-admit at A&E to hospital ward admission at your trust in each of the calendar years a) 2023, b) 2022, c) 2021, d) 2020, e) 2019 broken down by total number, and the number of those 65 and over**

Year	Patients 65 and over and percentage	Patients under 65 and percentage
2019	3.5 hours	37 (54.05%)
2020	131 (0.84%)	187 (70.05%)
2021	1126 (7.47%)	1914 (58.83%)
2022	4665 (24.34%)	7197 (64.82%)
2023	1509 (8.87%)	2587 (58.33%)

**The longest wait time for patients from decision-to-admit at A&E to hospital ward admission at your trust in each of the calendar years a) 2023, b) 2022, c) 2021, d) 2020, e) 2019 broken down by total number, and the number of those 65 and over**

We do hold this information; however, we have not provided the information in the requested format as we have considered that there is the potential for the individuals to be identified, when considered with other information that may be in the public domain. In our view disclosure of information would breach the Data Protection Act. Therefore please find that Section 40(2) exemption contained within the Freedom of Information Act 2000 is engaged. Section 40 is the exemption for personal information.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the

public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**