

**Freedom of Information Request**

**Ref: 24-137**

5 March 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**Under the Freedom of Information Act 2000, please can you provide me with information on people arriving at A&E not in an ambulance at your trust broken down by Emergency Care Data Set (ECDS) coding.**

**The number of patients, broken down by ECDS coding**

- 1) Immediate emergency care,**
- 2) Very urgent emergency care,**
- 3) Urgent emergency care**
- 4) Standard emergency care**
- 5) Low acuity emergency care), who arrived at your Trusts A&E not in an ambulance in each of the calendar years a) 2023, b) 2022, c) 2021, d) 2020, e) 2019 broken down by total number, and the number of those 65 and over**

**The percentage of patients, broken down by ECDS coding**

- 1) Immediate emergency care,**
- 2) Very urgent emergency care,**
- 3) Urgent emergency care**
- 4) Standard emergency care**
- 5) Low acuity emergency care), who arrived at your Trusts A&E not in an ambulance in each of the calendar years a) 2023, b) 2022, c) 2021, d) 2020, e) 2019 broken down by total number, and the number of those 65 and over**

Please see our response in the table below:

Year/Acuity Level	Total	65 and over	% ECDS acuity level of total	% Aged 65 and over of each acuity level
2019				
Immediate resuscitation level emergency care	863	59	0.78%	6.84%
Very urgent level emergency care	13178	684	11.83%	5.19%
Urgent level emergency care	20783	3390	18.66%	16.31%
Standard level emergency care	74083	7978	66.53%	10.77%
Non-urgent level emergency care	1054	267	0.95%	25.33%
Not Recorded	1391	156	1.25%	11.21%
2019 Total	111352	12534	19.30%	11.26%
2020				
Immediate resuscitation level emergency care	317	36	0.53%	11.36%
Very urgent level emergency care	4814	390	8.00%	8.10%
Urgent level emergency care	11867	2316	19.71%	19.52%
Standard level emergency care	38996	3839	64.78%	9.84%
Non-urgent level emergency care	582	84	0.97%	14.43%
Not Recorded	3625	109	6.02%	3.01%
2020 Total	60201	6774	10.43%	11.25%
2021				
Immediate resuscitation level emergency care	776	88	0.75%	11.34%
Very urgent level emergency care	10514	587	10.13%	5.58%

Urgent level emergency care	21431	3819	20.65%	17.82%
Standard level emergency care	63434	6089	61.14%	9.60%
Non-urgent level emergency care	871	124	0.84%	14.24%
Not Recorded	6733	65	6.49%	0.97%
2021 Total	103759	10772	17.98%	10.38%
2022				
Immediate resuscitation level emergency care	1097	80	0.74%	7.29%
Very urgent level emergency care	14776	791	10.02%	5.35%
Urgent level emergency care	39456	8317	26.76%	21.08%
Standard level emergency care	89639	10735	60.80%	11.98%
Non-urgent level emergency care	694	129	0.47%	18.59%
Not Recorded	1765	141	1.20%	7.99%
2022 Total	147427	20193	25.55%	13.70%
2023				
Immediate resuscitation level emergency care	964	110	0.63%	11.41%
Very urgent level emergency care	15771	1133	10.23%	7.18%
Urgent level emergency care	41453	9357	26.88%	22.57%
Standard level emergency care	94014	12118	60.97%	12.89%
Non-urgent level emergency care	731	151	0.47%	20.66%
Not Recorded	1272	170	0.82%	13.36%
2023 Total	154205	23039	26.73%	14.94%
Grand Total	576944	73312	100.00%	12.71%

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street

Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**