

Freedom of Information Request

Ref: 22-681

12 December 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Please may you provide me with:

1. Total time, in hours, children spent in A&E, each financial year, since 2010, where their chief complaint was mental health related.

Please note that we do hold the information from 2010 as requested but can only provide this from 2018 onwards due to the previous system using free text fields and the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

Bristol Royal Hospital for Children

Year	Total Patients	Total Hours
2018/2019	1094	3649
2019/2020	1050	3730
2020/2021	1178	4082
2021/2022	1329	6510

2. Total time, in hours, adults spent in A&E, each financial year, since 2010, where their chief complaint was mental health related.

Please note that we do hold the information from 2010 as requested but can only provide this from 2018 onwards due to the previous system using free text fields and the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and

identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

Please provide the data in a table format.

Adult attendances

Site	Year	Total Patients	Total Hours
Bristol Royal Infirmary	2018/2019	5703	22729
Bristol Royal Infirmary	2019/2020	6037	26530
Bristol Royal Infirmary and Weston General Hospital	2020/2021	6726	42218
Bristol Royal Infirmary and Weston General Hospital BRI and Weston	2021/2022	7059	46598

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information

(such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust