

Freedom of Information Request

Ref: 22-648

6 December 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

For the financial years 2019-20, 2020-21, 2021-22 and 2022-23 up to and including 31 August:

1. How many patients attended A&E and then, within 30 days of discharge, reattended A&E. If your trust has data on whether they attended for the same or a different condition, please include this.

We do hold this information, however, please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

2. How many A&E patients who were given a decision to admit, but were non-admitted, reattended A&E within 30 days of discharge. If your trust has data on whether they attended for the same or a different condition, please include this.

We do hold this information, however, please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

3. How many A&E patients who were given a decision to admit, but were non-admitted, died within 30 days of discharge

We do hold this information, however, please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

4. How many patient safety incidents (using National Reporting and Learning System definitions) were declared as a result of A&E patients with a decision to admit being unable to be admitted to wards? Please indicate severity of harm.

Financial Year/Harm	None	Psychological Distress (category Weston General Hospital pre-merger only)	None – Near Miss	Negligible	Minor	Moderate	Major	Unavoidable Death
2019-2020	555	124	0	0	0	0	0	0
2020-2021	851	0	*	21	22	0	0	0
2021-2022	5609	0	*	45	38	*	*	*
2022-2023 YTD*	1757	0	0	16	19	*	0	0

**In agreement with the Clinical Commissioning Group, we have changed reporting of 12-hour breaches, and from July 2022 report one incident per day if one or more breach has occurred; prior to July all individual breaches were recorded. Year-to-date data up to 31st August 2022, as requested.*

Please note: Where the figures are between 1 and 5, this has been denoted by *. Due to the low numbers, we have considered that there is the potential for individuals to be identified from the information provided, when considered with other information that may also be in the public domain. In our view disclosure of these low figures would breach one of the Data Protection Principles set out in Schedule 1 of the Data Protection Act, namely Principle 1. The Trust therefore finds that the Section 40(2) exemption contained within the Freedom of information Act 2000 is engaged. (Section 40 is the exemption for personal information).

5. How many serious incidents were declared as a result of A&E patients with a decision to admit being unable to be admitted to wards?

None.

6. How many never events were declared as a result of A&E patients with a decision to admit being unable to be admitted to wards?

None.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust