

**Freedom of Information Request**

**Ref: 22-645**

5 December 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some of the information you are requesting

**1. Have you used insourced providers this current financial year? (April 2022 – March 2023)**

Yes.

**a. Which insourcing companies have you used this current financial year?**

18 Weeks Support, Glanso.

**2. Have you ever used insource providers in the past?**

Yes

**a. If you have stopped using insourced providers, why?**

Not applicable.

**3. Which clinical activities have been insourced and from which insourcing company from FY17 to FY22 (financial year ending March)? Please detail your spend on insourced activities from FY17 to FY22 by company, specialty or procedure, and year**

**a. E.g. Company X, Endoscopy, £10000, FY22**

Please note we only hold this information from 2018.

**2018-2019**

Glanso (Cardiology) £268,295

Glanso (Ophthalmology) £185,600

Glanso (W&C) £14,457

Glanso (Surgery) £6,589

**2019-2020**

Glanso (Echo) £121,845

Glanso (Cardiology) £566,718  
Glanso (Ophthalmology) £164,260  
Glanso (Colorectal) £66,025  
Glanso (W&C) £253,039

**2020-2021**

Glanso (Echo) £82,723  
Glanso (Cardiology) £408,657  
Glanso (Colorectal) £15,540  
Glanso (W&C) £136,970  
Glanso (Ophthalmology) £18,421

**2021-2022**

Glanso (Echo) £163,738  
Glanso (Cardiology) £761,401  
Glanso (Colorectal) £63,565  
Glanso (W&C) £212,062

**4. Please provide a breakdown of the total number of procedures completed by each insourcing company per year from FY17 to FY22 (financial year ending March) in:**

This is commercially sensitive information and will not be shared at an organisational level.

**Section 43** of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time.

**5. Were any services terminated or discontinued early and if so, please detail the reason(s).**

Not applicable.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**