

**Freedom of Information Request**

**Ref: 22-643**

17 November 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**Please can you provide me with your total agency spend in across both 2021 and 2022**

We are able to obtain this information however we have decided to apply Section 21 of the FOIA as this information is reasonably accessible in the public domain on the following link:  
[https://www.uhbw.nhs.uk/assets/1/university\\_hospitals\\_bristol\\_and\\_weston\\_nhs\\_foundation\\_trust\\_annual\\_report\\_2021-22\\_combined\\_web.pdf](https://www.uhbw.nhs.uk/assets/1/university_hospitals_bristol_and_weston_nhs_foundation_trust_annual_report_2021-22_combined_web.pdf)

Section 21 of the FOIA provides that we are not obliged to provide the requested information is already reasonably accessible and therefore we are withholding this information at this time.

**Along with a breakdown of which agencies that have been used and how much has been spent per agency within your technology department.**

Please see the response below.

**Please also provide the total spend for both temporary and permanent recruitment at the Trust, including the split between advertising, agency fees (including which agencies) and transfer fees etc.**

<b>Digital Services Agency Spend during 2021/22 FY</b>	
Account description	(Multiple Items)
Sum of Amount	
Customer/Supplier Name	Total
CAE TECHNOLOGY SERVICES LTD	63,360
GSA TECHSOURCE LTD	6,000
NEAVE PAMELA EMPLOYMENT GROUP	5,027
Sonovate/Drs.Direct Limited T/A Pharma Direct	3,834
Grand Total	78,221

Please note that only temporary agencies were used, there were no advertising or transfer fees. Any agency fees would be included in the total contractor price quoted.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
 University Hospitals Bristol and Weston NHS Foundation Trust  
 Trust Headquarters  
 Marlborough Street  
 Bristol  
 BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**