

Freedom of Information Request

Ref: 22-618

16 November 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. For each of the financial years from 2016-17 to 2021-22 and for 2022-23 to the latest completed month (likely end of October 2022), please outline how many mental health patients* have had waits in emergency departments, from decision to admit to admission, discharge, or transfer of a) between 12 and 24 hours b) 24 to 48 hours c) 48 to 72 hours d) 72 hours or more?

| | Financial year | | | | | |
|--------------------|----------------|-----------|-----------|-----------|-----------|-----------|
| | 2017/2018 | 2018/2019 | 2019/2020 | 2020/2021 | 2021/2022 | 2022/2023 |
| 12:00-24:00 | 0 | * | 9 | 71 | 205 | 151 |
| 24:00-48:00 | 0 | 0 | * | 6 | 75 | 72 |
| 48:00-72:00 | 0 | 0 | 0 | 0 | * | * |
| >72 hrs | 0 | 0 | 0 | 0 | 0 | * |

Please note: This does not include data from Weston General Hospital pre-merger (before April 2020) due to the data being held on a different system and would involve a manual trawl - Please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

Please note: Where the figures are between 1 and 5, this has been denoted by *. Due to the low numbers, we have considered that there is the potential for individuals to be identified from the information provided, when considered with other information that may also be in the public domain. In our view disclosure of these low figures would breach one of the Data Protection Principles set out in Schedule 1 of the Data Protection Act, namely Principle 1. The

Trust therefore finds that the Section 40(2) exemption contained within the Freedom of information Act 2000 is engaged. (Section 40 is the exemption for personal information).

2. For each financial year, please provide the length of wait for all occurrences of individual waits lasting 72 hours or more.

| | Financial year | | | | | |
|---------|----------------|-----------|-----------|-----------|-----------|-----------|
| | 2017/2018 | 2018/2019 | 2019/2020 | 2020/2021 | 2021/2022 | 2022/2023 |
| >72 hrs | 0 | 0 | 0 | 0 | 0 | * |

Please note: This does not include data from Weston General Hospital pre-merger (before April 2020) due to the data being held on a different system and would involve a manual trawl - Please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

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3. Please provide a list of occasions (with patient identifying details redacted) where the trust has contacted a partnering mental health trust, CCG, ICS, NHS England or other statutory body to notify that there were no mental health beds available within a) the ICS area b) the NHS region c) England, Scotland or Wales.

This type of escalation would be made by the mental health Trust (Please contact Avon and Wiltshire Mental Health Partnership: <http://www.awp.nhs.uk>)

4. As per the national Core 24 target, does your trust have an emergency mental health liaison team/liaison psychiatry team available to patients attending emergency departments?*

We do not comply with Core 24 'target' (in the context that the FOI is requested). (This is actually an invalid question as not every ED/Trust needs to comply with the suggested target; we work in partnership with AWP to provide 24hr care: AWP provide a service to the ED from 2200-0700hrs every night).

5. If yes, please provide a breakdown of staff employed in these roles by role, band and whether they are full-time equivalent or other.**

Not applicable.

6. If yes, please provide details as regards the hours the team are available to patients and typical staffing levels during those hours.**

Not applicable.

*ICD codes: F01-99

**If these staff are employed/managed by another organisation please provide any details available to the trust.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust**