

**Freedom of Information Request**

**Ref: 22-616**

27 October 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Please confirm the below information for each contract you hold with a teleradiology/outsourced radiology reporting provider:	Provider 1	Provider 2	Provider 3	Provider 4
Name	Radiology Depts Bristol Campus			
Contract start date	TMC			
Contract end date	No contract in place- currently moving to new supplier but implementation not yet completed			
Option for extension/roll-over period	N/A			
Procurement route/framework used	ITT			
Exclusivity or volume commitment within contract	N/A			

Please provide the below information for each teleradiology provider above:	TMC(Bristol)			
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Number of CT/MRI examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 1-hour turnaround time or quicker <b>(Emergency reporting)</b>	1877			
If Emergency reporting (up to 1-hour) is not outsourced, then please confirm the number of examinations reported locally between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 1-hour turnaround time or quicker <b>(Emergency reporting)</b>	N/A			
Number of CT/MRI examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a turnaround time of between 1 and 48 hours <b>(Urgent reporting)</b>	72			
Number of CT examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 48-hour turnaround time or longer <b>(Routine/general reporting)</b>	63			
Number of MRI examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 48-hour turnaround time or longer <b>(Routine/general reporting)</b>	0			
Number of Plain Film (X-Ray) examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 48-hour turnaround time or longer <b>(Routine/general reporting)</b>	0			

<b>Please provide the below information for each teleradiology provider above:</b>	TMC(Bristol)			
Total financial expenditure for CT/MRI examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 1-hour turnaround time or quicker <b>(Emergency reporting)</b>	£110,651			
Total financial expenditure for CT/MRI examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that	£4,153.50			

require a turnaround time of between 1 and 48 hours ( <b>Urgent reporting</b> )				
Total financial expenditure for CT examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 48 hour turnaround time or longer ( <b>Routine/general reporting</b> )	£2,376			
Total financial expenditure for MRI examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 48-hour turnaround time or longer ( <b>Routine/general reporting</b> )	£0			
Total financial expenditure for Plain Film (X-Ray) examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 48-hour turnaround time or longer ( <b>Routine/general reporting</b> )	£0			

Please note that we have not included data for Weston General Hospital as their data is stored differently to the Bristol site and this would involve a manual process to extract the data. The Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**