

Freedom of Information Request

Ref: 22-608

9 November 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting
- **Clinical staff who have sustained a workforce musculoskeletal disorder (MSD) – 2018 to 2022 whilst undertaking patient handling activities in each NHS England healthcare organisation**

Would it be possible for you to provide the following information:

- **Number of workplace patient handling MSD's / injuries per 1000 clinical staff?**

Please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

- **Body locations for the reported workplace patient handling MSD's / injury? For example neck, arms, back, hip, legs, other**

Back

Shoulder

Wrist

Back

Ankle

Knee

Arm

Elbow

Finger

Hip

Hand

Neck

• Number of moving and handling / safe patient handling leads for each healthcare organisation?

One Manual Handling Lead Advisor

• Number of moving and handling / safe patient handling facilitators for each clinical environment?

Five Manual Handling Advisors in the Trust team but each department that has hazardous manual handling tasks has at least one Manual Handling Link Practitioner.

• Number of RIDDOR reportable workplace patient handling MSD's / injury reported?

188

• Average sickness absence cost including replacement staff?

Please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

• Number of litigation cases made per year?

2018/19 *

2019/20 0

2020/21 0

2021/22 *

Please note: Where the figures are between 1 and 5, this has been denoted by *. Due to the low numbers, we have considered that there is the potential for individuals to be identified from the information provided, when considered with other information that may also be in the public domain. In our view disclosure of these low figures would breach one of the Data Protection Principles set out in Schedule 1 of the Data Protection Act, namely Principle 1. The Trust therefore finds that the Section 40(2) exemption contained within the Freedom of information Act 2000 is engaged. (Section 40 is the exemption for personal information).

• The legal costs to the NHS of defending workplace patient handling caregiver injury claims per year.

2018/19 £500

2019/20 0

2020/21 0

2021/22 £1,489.60

• The amount of money paid out in compensation / settlement costs to claimants per

year.

Please contact NHS Resolution at nhsr.foi@nhs.net

• **How many claims were settled out of court per year**

Zero.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust**