

Freedom of Information Request

Ref: 22-607

27 October 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

We are currently updating data on your trust's Digital Dictation, Voice Recognition, and medical transcription suppliers. If you do not use any of these services please type "No system installed".

The information we need is the following:

Digital Dictation

(Please specify the information by department that has the service, e.g., radiology, dermatology, etc.)

Department 1

Supplier name BigHand

System name BigHand Workflow

Contract initiation date November 2011

Contract expiration date December 2022

Is it a rolling (annual) contract? (Y/N) Yes

What is the annual or contract cost? (Please specify one option)

Annual cost: £167,389.00

Department 2 - Radiology

Supplier name Not applicable

System name Not applicable

Contract initiation date Not applicable

Contract expiration date Not applicable

Is it a rolling (annual) contract? (Y/N) Not applicable

What is the annual or contract cost? (Please specify one option) Not applicable

Voice recognition

(Please specify the information by department that has the service, e.g., radiology, dermatology, etc.)

Department 1 - Trustwide This is BigHand as above in department 1

Supplier name

System name

Contract initiation date

Contract expiration date

Is it a rolling (annual) contract? (Y/N)

What is the annual or contract cost? (Please specify one option)

Department 2 Radiology

Supplier name Soliton Ltd/ Wellbeing for Scribetech

System name Soliton/Augnito

Contract initiation date April 2020/ May 2022

Contract expiration date March 2023/ Part of RIS contract so ends May 2027

Is it a rolling (annual) contract? (Y/N) Yes

What is the annual or contract cost? (Please specify one option) £18,000/Not known

Outsourced Medical transcription

Supplier name(s) Dict8

Contract initiation We do not have a contract with Dict8

Contract expiration Not applicable

Is it a rolling (annual) contract? (Y/N) Not applicable

Total spending 2019 £7.22

Total spending 2020 £74.25

Total spending 2021 £2142.89

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust**