

Freedom of Information Request

Ref: 22-589

1 November 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

- **Server Hardware Maintenance-** contracts relating to the support and maintenance of the organisation's physical servers.
- **Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)**
- **Storage Area Network Maintenance/Support (EMC, NetApp etc)**

1. Contract Title: Please provide me with the contract title.

There isn't a contract title.

2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relate to: Server Hardware, Virtualisation, SAN (Storage Area Network)

We normally try to procure on a 3- or 5-year basis.

3. Existing/Current Supplier: Please provide me with the supplier's name for each contract.

Servers and Unity/VPLEX and Isilon – Dell VSphere and TinTri storage - CDW

4. Brand: Please state the brand of hardware or software

Please see the response to question 3 above.

5. Operating System / Software (Platform): (Windows, Linux, Unix, vSphere, AIX, Solaris etc.) Please state the operating system used by the organisation.

Windows, Linux, vSphere, DOS

6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?

£1.1M

7. Contract Duration: (Please can you also include notes if the contract includes any contract extension periods.)

Dell 5 years

Tintri 5 years

VSphere 3 years

8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.

Dell 2027

Tintri 2027

VSphere 2025

9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)

Dell 2026

Tintri 2026

VSphere 2024

10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.

November 2021. We purchase approximately 10 per annum.

11. Number of Physical Server: Please can you provide me with the number of physical servers.

Approximately 40.

12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers' servers.

761 virtual servers and 35 ESXi hosts.

13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.

All contracts include support, security fixes and maintenance usually on a 24/7 basis.

14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

Systems Infrastructure Manager
digitalservicesadmin@uhbw.nhs.uk

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust