

**Freedom of Information Request**

**Ref: 22-580**

31 October 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting
- **If any, which software solution(s) are used to manage your corporate property/assets, ownerships and occupations, lease agreements and facilities management (CAFM), and who are your current provider(s)?**

Real Asset Management

neQis

Trisoft

Agility

Planet

- **What is the start date and duration of the contract(s)?**

Real Asset Management 01/03/2021, 3 years

neQis - 2019 (exact date not known) - rolling contract

Trisoft - 1 July 2014 - rolling contract

Agility - April 2022 - March 2025

Planet - April 2022 - March 2023

- **Is there an extension clause in the contract(s) and, if so, the duration of the extension?**

Real asset Management - Not applicable

neQis - Not applicable

Trisoft - Not applicable

Agility - No

Planet - No

- **Has a decision been made yet on whether the contract(s) will be extended or renewed?**

Real Asset Management - No

neQis - Not applicable  
Trisoft - Not applicable  
Agility - No  
Planet - No

• **What is the annual value of the contract(s)?**

Real Asset Management - £3,228

neQis - £3,290

Trisoft - £5,249

Agility - This is commercially sensitive information and will not be shared at an organisational level. Section 43 of the FOI Act provides that information is exempt if its disclosure would or would be likely to prejudice the commercial interests of any person. Therefore, we are withholding this information at this time.

Planet - This is commercially sensitive information and will not be shared at an organisational level. Section 43 of the FOI Act provides that information is exempt if its disclosure would or would be likely to prejudice the commercial interests of any person. Therefore, we are withholding this information at this time.

• **What is the total contract value of each contract?**

Real Asset Management - £9,684

neQis – not applicable

Trisoft – not applicable

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• **How was the contract(s) procured, e.g., framework/tender?**

All Single tender

• **Who is the senior officer responsible for these systems?**

Real Asset Management - Head of Financial Accounts

neQis and Trisoft - Central Sterile Services Department Manager

Agility - General Manager - Estates

Planet - General Manager - Estates

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**