

**Freedom of Information Request**

**Ref: 22-561**

27 September 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some of the information you are requesting

**Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:**

**System type – Accident & Emergency**

**Supplier name**

System C

**System name -**

Careflow

**Date installed -**

November 2016

**Contract expiration -**

August 2024

**Is this contract annually renewed? - Yes/No**

No.

**Do you currently have plans to replace this system? - Yes/No**

No.

**Procurement framework -**

Not applicable.

**Other systems it integrates with? –**

Evolve as part of the main Careflow product.

**Total value of contract (£) –**  
£39,996

**Notes - e.g. we are currently out to tender**

**System type – Digital Dictation**

**Supplier name**  
Bighand

**System name -**  
Bighand Workflow

**Date installed -**  
November 2011

**Contract expiration -**  
December 2022

**Is this contract annually renewed? - Yes/No**  
Yes

**Do you currently have plans to replace this system? - Yes/No**  
Yes

**Procurement framework -**  
Not known at present.

**Other systems it integrates with? –**  
Internal Clinical Document Service

**Total value of contract (£) –**  
£167,389

**Notes - e.g. we are currently out to tender**

**System type – Document Management**

**Supplier name**  
Kainos

**System name -**

Evolve

**Date installed -**

May 2015

**Contract expiration -**

March 2023

**Is this contract annually renewed? - Yes/No**

No

**Do you currently have plans to replace this system? - Yes/No**

No

**Procurement framework -**

Not applicable.

**Other systems it integrates with? –**

System C - Careflow

**Total value of contract (£) –**

£107,078

**Notes - e.g. we are currently out to tender**

**System type – Scheduling - Not used**

**Supplier name -**

**System name -**

**Date installed -**

**Contract expiration -**

**Is this contract annually renewed? - Yes/No**

**Do you currently have plans to replace this system? - Yes/No**

**Procurement framework -**

**Other systems it integrates with? –**

**Total value of contract (£) –**

## **Notes - e.g. we are currently out to tender**

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

### **Publication**

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**