

Freedom of Information Request

Ref: 22-548

23 September 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do not hold the information you are requesting

I refer to complementary therapies which you offer at this URL:

<https://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/bhoc/teenage-and-young-adult-cancer-service/complementary-therapies/>

Please provide for each of these therapies:

Reiki, reflexology, Indian Head Massage

the following information:

- 1. Your business case for providing the therapy, and the clinical evidence on which it is based.**
- 2. Internal correspondence and meeting minutes which document the decision to provide the therapy.**
- 3. Your internal guidance governing the provision of the therapy.**
- 4. Your justification for the mode of action claimed.**

The link you have provided is an out-of-date link from our old website, all named therapists on the website are no longer contracted to the service. Due to covid and funding cuts we no longer offer all of those therapies. We only offer Reiki to staff and patients, this is locally funded through a charity.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust