

**Freedom of Information Request**

**Ref: 22-538**

20 September 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**Enterprise Resource Planning Software Solution (ERP):**

The Trust does not have a ERP

**Primary Customer Relationship Management Solution (CRM):**

**For example, Salesforce, Lagan CRM, Microsoft Dynamics; software of this nature.**

The Trust does not have a CRM

**Primary**

**Human Resources (HR) and Payroll Software Solution:**

**For example, iTrent, ResourceLink, HealthRoster; software of this nature.**

**1. Name of Supplier: Can you please provide me with the software provider for each contract?**

IBM

**2. The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.**

Electronic Staff Record (the NHS national system for HR and Payroll)

**3. Description of the contract: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.**

There is no contract held locally, nationally managed contract with the Department of Health

**Please also list the software modules included in these contracts.**

Not applicable

**4. Number of Users/Licenses: What is the total number of user/licenses for this**

**contract?**

Not applicable

**5. Annual Spend: What is the annual average spend for each contract?**

Not applicable

**6. Contract Duration: What is the duration of the contract please include any available extensions within the contract.**

ongoing

**7. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.**

August 2007

**8. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.**

Not applicable

**9. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.**

Not applicable

**10. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).**

HR Systems Manager

[Laura.Brown@uhbw.nhs.uk](mailto:Laura.Brown@uhbw.nhs.uk)

**The organisation's primary corporate Finance Software Solution:**

**For example, Agresso, Integra, Sapphire Systems; software of this nature.**

**1. Name of Supplier: Can you please provide me with the software provider for each contract?**

Advanced

**2. The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.**

E-Financials

**3. Description of the contract: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.**

Integrated General Ledger

**Please**

**also list the software modules included in these contracts.**

Not applicable

**4. Number of Users/Licenses: What is the total number of user/licenses for this contract?**

120

**5. Annual Spend: What is the annual average spend for each contract?**

This is commercially sensitive information and will not be shared at an organisational level. Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore; we are withholding this information at this time.

**6. Contract Duration: What is the duration of the contract please include any available extensions within the contract.**

Rolling contract

**7. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.**

01/04/2010

**8. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.**

Not applicable

**9. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.**

Ongoing

**10. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).**

Head of Finance (Financial Performance)

[kate.herrick@uhbw.nhs.uk](mailto:kate.herrick@uhbw.nhs.uk)

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**