

Freedom of Information Request

Ref: 22-519

20 October 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

For each of the financial years 2019-20, 2020-21, 2021-22 and 2022-23 up to and including 31 August:

1) How many A&E patients were referred to a general medical or specialty ward by the ED team?

Year	Bristol Eye Hospital	Bristol Royal Children's Hospital	Bristol Royal Infirmary	Weston General Hospital (27/Sep/2020 onwards)
2019/2020	6	12222	19722	**
2020/2021	*	7670	17287	6523
2021/2022	6	11527	20273	12610
Apr-Aug 2022	0	4393	8241	5724

*Please note: Where the figures are between 1 and 5, this has been denoted by *. Due to the low numbers, we have considered that there is the potential for individuals to be identified from the information provided, when considered with other information that may also be in the public domain. In our view disclosure of these low figures would breach one of the Data Protection Principles set out in Schedule 1 of the Data Protection Act, namely Principle 1. The Trust therefore finds that the Section 40(2) exemption contained within the Freedom of information Act 2000 is engaged. (Section 40 is the exemption for personal information).

**Please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and

identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

2) How many of those patients were subsequently discharged home from ED without being admitted (these are patients who are referred, but non-admitted)

Year	Bristol Eye Hospital	Bristol Royal Children's Hospital	Bristol Royal Infirmary	Weston General Hospital (27/Sep/2020 onwards)
2019/2020	*	1923	1790	**
2020/2021	*	1481	1737	1235
2021/2022	*	2252	3520	2557
Apr-Aug 2022	0	810	1677	1472

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3) How many patients with an ED stay of >12 hours from decision to admit were discharged home from ED without actually being admitted?

Year	Bristol Royal Children's Hospital	Bristol Royal Infirmary	Weston General Hospital (27/Sep/2020 onwards)
2019/2020	0	13	**
2020/2021	*	122	179
2021/2022	48	455	460
Apr-Aug 2022	23	287	407

*Please note: Where the figures are between 1 and 5, this has been denoted by *. Due to the low numbers, we have considered that there is the potential for individuals to be identified from the information provided, when considered with other information that may also be in the public domain. In our view disclosure of these low figures would breach one of the Data Protection Principles set out in Schedule 1 of the Data Protection Act, namely Principle 1. The Trust therefore finds that the Section

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4) What was the longest recorded wait in A&E for a patient who was referred to a general medical or specialty ward but were subsequently discharged home from ED without being admitted?

Year	Hours and Minutes
2019/2020	*
2019/2020	*
2020/2021	*
2021/2022	*
April – August 2022	*

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This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust**