

Freedom of Information Request

Ref: 22-478

20 September 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. Telephony and UC/ Collaboration

a. Please confirm the manufacturer of your telephony system(s) that are currently in place

CAE Technology Services Limited

b. When is your contract renewal date?

April 2027

c. Who maintains your telephony system(s)?

In-house.

d. Do you use Unified Communications or Collaboration tools , if so which ones?

Unified Communications.

2. Microsoft

a) What Microsoft 365 licence do you have across the business e.g. E3, E5

E1, E3 and E5

b) Which partner looks after your Microsoft tenant?

In house.

c) Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which?

On premise and private cloud.

3. Storage

a. Does your organisation use on-premise or cloud storage or both?

Both.

b. Please confirm the on-premise hardware manufacturer

Tintri and Dell/EMC.

c. Please confirm your cloud storage provider

Microsoft Azure.

d. What is your annual spend on cloud storage?

This is incorporated in our Office 365 Tenancy.

e. How do you back up your data and with who e.g. Backup as a Service

Veeam internally with Exagrid storage.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust**