

Freedom of Information Request

Ref: 22-467

7 September 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some of the information you are requesting

I would like to request all other costs relating to Ben's case which will include but not exclusive to:

1. Any investigations either internal or external (again for internal ones happy for time summary if not cost).

The Trust Board commissioned an independent investigation into its management response to allegations about staff behaviours related to Ben's death. The total cost of the investigation was £57,843.09.

The Trust Board commissioned a two-stage independent assurance review of the resultant action and learning effectiveness following the recent Parliamentary and Health Service Ombudsman (PHSO) Report into Ben's death. Specifically, to scrutinise what the Trust has done in relation to the 17 key findings contained within that report and whether improvement actions have been embedded. Phase 1 cost £28,809.00. The cost of Phase 2 will be £13,326.00.

2. Commissioning of experts

The Trust has not commissioned any experts.

3. Any costs relating to monitoring of social media and media activity

Please note that the Trust's internal Communications Team do not record the time spent against individual tasks, so we would not be able to quantify the Trust's internal costs in relation to these activities.

4. Any other costs relating to Ben's case or any element of it

The Trust has incurred £17,030.58 in other costs.

5. investigations into your own staff classed as Ben's case'.

We do not hold this information.

6. Request for legal costs both internal and external spent since 2015 in relation to Ben's case.

Please note the Trusts internal Legal Services Team do not complete time logs, therefore we are unable to provide this information.

The Trust has incurred £33,217.17 in external legal costs.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust**