

Freedom of Information Request

Ref: 22-399

11 August 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

I am requesting the following information on the NHS discharge medicine service (DMS), which became a nationally commissioned service on 15 February 2021.

1) When did your trust begin referring patients through the NHS DMS?

15 February 2021

2) How many patients has your trust referred to community pharmacies through the DMS between 15 February 2021 and 14 July 2022?

1581

a. How many patients has your trust discharged in total within this timeframe?

226,179 (figures available up until June 2022).

3) According to national guidance for operating the DMS, trusts are responsible for developing their own eligibility criteria for patients referred through the service that meet "local population needs" (see page 13). Please could you supply a copy of your trust's eligibility criteria for referring patients through the DMS?

We are currently working through this as an Integrated Care System through a quality improvement project. We do not have written criteria at present. Our current focus is:

- Patients with complex medication administration requirements eg needing a multicompartiment compliance aid
- High risk patients identified by individual pharmacists

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust