

**Freedom of Information Request**

**Ref: 22-380**

4 August 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**The use of Resident Medical Officers [RMOs] also referred to as Resident Doctors and/or Senior House Officers [SHOs] supplied by agencies to your trust. Please provide the following information:**

**-Does the Trust use or has the Trust ever used RMOs supplied by agencies?**

Yes.

**-If so, how many are being used currently? If you can't answer this, could you please tell us how many contracted hours do RMOs provide for the trust per month or per year?**

We currently have booked 12 working in rota slots and six who work ad hoc shifts.

**-How many hours would an RMO be working in any given week and any given month? What is their shift pattern?**

Most are booked for full-time rota slots (40 hours per week – 4 or 5 shifts per week) – shifts normally worked are 0900-1700, 0830-2100 and 2030-0900. Ad hoc booking will cover shifts as and when needed.

**-What are the departments within the trust where RMOs work (for example orthopaedic, mental health, general medicine, surgery etc).**

Bristol – Oncology/Haematology, Cardiology, General Surgery and Medicine  
Weston – Medicine, General Surgery, Trauma and Orthopaedics and the Emergency Department.

**-How much does the trust pay to NES Healthcare Ltd (or any other NES company within NES Holdings (UK) Limited group) per hour per RMO? Please ideally break this down by grade and if it's not possible tell us the average rate.**

This is commercially sensitive information and will not be shared at an organisational level. Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time.

**-If the trust receives RMOs from agencies other than NES Healthcare Ltd please tell us the names of those agencies and rates paid to each per RMO per hour.**

Agencies through Neutral vendor Litmus

Off vendor agencies used – RM Medics and Total Assist.

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**-What was the Trust's total spend on RMOs in 2020, 2021 and 2022? Please break this down by agencies supplying RMOs.**

The total spend on RMOs for the years requested is as follows:

2020 £209,509

2021 £61,556

2022 £66,708

We are unable to provide the information as requested as our system does not record the information broken down by speciality. We have however provided the total spend for agency RMOs.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

## Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**