

**Freedom of Information Request**

**Ref: 22-324**

11 July 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

	Question	Answer	Comments
Trauma Centre	What is your average ED activity for the year?	2018/2019 192,943 2019/2020 195,979 2020/2021 141,616 2021/2022 191,962 2022/2023 (until May 2022) 32,304	
	What are your RN numbers days?	Bristol Royal Infirmary (BRI) 16 24/7 Weston General Hospital (WGH) 10 + 0.8WTE ward-manager	BRI: The ED is established for 15 RNs for the early shift but due to the current pressures this is running at 16 (Bristol Royal Infirmary)  WGH: Nine RNs includes experienced band 6's who will be allocated between all areas as skill mix requires. A band 7 (0.8WTE) and two band 6 (1.0WTE) practice educators working during the day in addition to these numbers to support staff clinically.
	What are your RN numbers Nights	BRI: 16	BRI: We have previously mapped our

		WGH: 8	nursing staff to patient attendances which peaks from 11 till 11, however over the last 5 years due to crowding and pressures we have increased our night shifts to match this demand.  WGH: 4RN on the nightshift 1930-0800 4RN on the Twilight 1930-0200 - changed to reflect recent increase in activity and patients bedded in the department overnight post department closure at 2200.
	<b>What are your HCA numbers days</b>	BRI: 7 WGH: 5	BRI: Resus technician 7-7
	<b>Nights</b>	BRI 6 WGH: 3	
<b>Medical shift cover and numbers of consultants per shift</b>	<b>Days</b>	BRI: Consultant Medical Take Cover: Mon-Fri 0800-2100 – On-site Physician of the Day (POD) – Medicine Consultant 1000-1900 – On-Site Acute Consultant  WGH: 0800-1800 x2 12-2200 x1 1600-2400 x1	
	<b>Nights and is this residential if not how split</b>	2100-0800 – On-Call/Off Site Physician of the Day (POD) – Medicine Consultant  WGH: Currently no funded consultant cover between 0000 and 0800	
<b>ACP/ECP</b>	<b>Days</b>	BRI: Currently only 1wte accredited ACP	BRI: There are five TACP who only work

		<p>and 0.8 wte Cardiac ACP</p> <p>WGH: 3 Emergency Nurse Practitioners</p>	<p>day shifts due to the support and supervision required. The ACPs are part of the Junior Doctor rota and work both day and nights. Our TACPs are both RNs and paramedics who have previously worked as an ENP/ECP.</p> <p>WGH: Emergency Nurse Practitioners. One allocated to redirection 7 days a week; 0800-1600 to Clevedon MIU. Non-clinical hours funded for lead ENP to support and develop service. No ACP's employed currently in Weston ED</p>
	<b>Nights</b>	<p>BRI: The ACPs are part of the Junior Doctor rota and work both day and nights. Our TACPs are both RNs and paramedics who have previously worked as an ENP/ECP.</p> <p>WGH: No cover as department closed to admissions after 2200.</p>	
<b>Junior Drs</b>	<b>Days</b>	<p>BRI: General Medical F1 36 General Medical ST1-2 35 (usually between 32/34) General Medical ST3+ 24 ED ST1-2 16 ED ST3+ 24</p> <p>WGH: 7</p>	
	<b>Nights</b>	<p>BRI: General Medical F1: 2 General Medical F2: 2</p>	

		<p>General Medical ST3+ 2 ED ST1-2: 3 ED ST3+: 2</p>	
<p><b>Re pay- for the consultant body can you detail the rate of pay for out of hours work, i.e. after 7pm and weekends. I.e. time and third, double etc.</b></p>		<p>This is commercially sensitive information and will not be shared at an organisational level. Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time.</p>	
<p><b>What is the See and Treat service model ie who staff this service? ACPs, juniors, consultants</b></p>		<p>BRI: This service is managed by the Emergency nurse practitioner service which is 24/7.</p> <p>WGH: Shared responsibility – consultants, juniors, ENPs</p>	
<p><b>What management and infrastructure support do you have specifically for ED /Front of House Matron Managers Any pt safety leads etc Data analysts</b></p>		<p>BRI: 2 WTE matrons</p> <p>WGH: 1.0 WTE Matron for Emergency Department and Ambulatory Emergency Care.</p>	<p>BRI: 1 Matron focuses on operational issues and the other on quality and safety 1 WTE Specialty Manager 1 WTE deputy specialty manager 1 WTE B6 patient safety lead</p> <p>WGH: Band 8C Deputy Divisional Manager for Medicine (not specific to ED) Band 8A Assistant General Manager for Medicine (including but not specific to ED)</p>

			<p>Band 7 Speciality Manager covering ED, frailty and geriatric emergency medicine (main focus on ED)</p> <p>Band 4 ED administrator (ED exclusively)</p> <p>Band 3 and 2 ED trackers, reception staff and secretary support.</p> <p>Patient safety team covers the whole Division, including ED.</p> <p>1.0WTE band 7 Nurse Specialist for Geriatric Emergency Medicine.</p> <p>Domestic violence support worker on site, based in ED.</p>
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This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information

(such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**