

**Freedom of Information Request**

**Ref: 22-312**

29 June 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some of the information you are requesting

**The staff name, phone number and email for the following job titles (or closest to) and for whoever has responsibility on managing the following services:**

**Chief Operating Officer**

Mark Smith, Deputy Chief Executive and Chief Operating Officer

[mark.smith@uhbw.nhs.uk](mailto:mark.smith@uhbw.nhs.uk)

**Deputy Chief Operating Officer**

Lucy Parsons, Deputy Chief Operating Officer for Urgent Care

[lucy.parsons@uhbw.nhs.uk](mailto:lucy.parsons@uhbw.nhs.uk)

Philip Kiely, Deputy Chief Operating Officer for Planned Care

[philip.kiely@uhbw.nhs.uk](mailto:philip.kiely@uhbw.nhs.uk)

**Director Of Operations,**

Sarah Jenkins, Assistant Director of Operations

[sarah.jenkins@uhbw.nhs.uk](mailto:sarah.jenkins@uhbw.nhs.uk)

Caroline Daley, Assistant Director of Operations – Integrated Discharge

[caroline.daley@uhbw.nhs.uk](mailto:caroline.daley@uhbw.nhs.uk)

**Director of Performance**

Rob Presland, Associate Director of Performance

[rob.presland@uhbw.nhs.uk](mailto:rob.presland@uhbw.nhs.uk)

**Elective Care Director**

Victoria Hastings, Recovery Director (in post from 18th July 2022)

[victoria.hastings@uhbw.nhs.uk](mailto:victoria.hastings@uhbw.nhs.uk)

**RTT Director**

Susanne Hayward, RTT Performance Lead  
[susanne.hayward@uhbw.nhs.uk](mailto:susanne.hayward@uhbw.nhs.uk)

**Associate Directors of Operations**

We do not have anyone with this job title.

**Associate Directors of Performance**

We do not have anyone with this job title.

**Associate Director of Elective Care**

We do not have anyone with this job title.

**Associate Director of RTT**

We do not have anyone with this job title.

**Head of Operations**

We do not have anyone with this job title.

**Head of Performance**

James Rabbitts, Head of Performance  
[james.rabbitts@uhbw.nhs.uk](mailto:james.rabbitts@uhbw.nhs.uk)

**Head of Elective Care**

We do not have anyone with this job title.

**Head of RTT**

We do not have anyone with this job title.

**Operations Manager**

We do not have anyone with this job title.

**Performance Manager**

We do not have anyone with this job title.

**Elective Care Manager**

We do not have anyone with this job title.

**RTT Manager**

We do not have anyone with this job title.

**Booking Manager**

We do not have anyone with this job title.

**Head of department, general manager and service manager for General Surgery**

Laura Nash, Assistant General Manager

[laura.nash@uhbw.nhs.uk](mailto:laura.nash@uhbw.nhs.uk)

Victoria MacFarlane, Deputy Divisional Director

[victoria.macfarlane@uhbw.nhs.uk](mailto:victoria.macfarlane@uhbw.nhs.uk)

**Head of department, general manager and service manager for Urology Service**

For information regarding the urology service please contact North Bristol NHS Trust  
(foi@nbt.nhs.uk)

**Head of department, general manager and service manager for Trauma and Orthopaedic Service**

Jack Beange, Assistant General Manager

[jack.beange@uhbw.nhs.uk](mailto:jack.beange@uhbw.nhs.uk)

Victoria MacFarlane, Deputy Divisional Director

[victoria.macfarlane@uhbw.nhs.uk](mailto:victoria.macfarlane@uhbw.nhs.uk)

**Head of department, general manager and service manager for Ear, Nose and Throat Service**

Jack Beange, Assistant General Manager

[jack.beange@uhbw.nhs.uk](mailto:jack.beange@uhbw.nhs.uk)

Victoria MacFarlane, Deputy Divisional Director

[victoria.macfarlane@uhbw.nhs.uk](mailto:victoria.macfarlane@uhbw.nhs.uk)

**Head of department, general manager and service manager for Ophthalmology Service**

Mark Stevens, Assistant General Manager

[mark.stevens@uhbw.nhs.uk](mailto:mark.stevens@uhbw.nhs.uk)

Sarah Swift, Deputy Divisional Director

[sarah.swift@uhbw.nhs.uk](mailto:sarah.swift@uhbw.nhs.uk)

**Head of department, general manager and service manager for Neurology Service**

For information regarding the neurology service please contact North Bristol NHS Trust  
(foi@nbt.nhs.uk)

**Head of department, general manager and service manager for Cardiology Service**

Sophie Nicholls, General Manager

[sophie.nicholls@uhbw.nhs.uk](mailto:sophie.nicholls@uhbw.nhs.uk)

**Head of department, general manager and service manager for Cancer Services**

Sophie Baugh (General Manager)

[sophie.baugh@UHBW.nhs.uk](mailto:sophie.baugh@UHBW.nhs.uk)

**Head of department, general manager and service manager for Endocrinology Service**

Kimberly Stutt, Specialty Manager

[kimberly.stutt@uhbw.nhs.uk](mailto:kimberly.stutt@uhbw.nhs.uk)

**Head of department, general manager and service manager for Pulmonology Service**

Nathan Carter, Specialty Manager

[nathan.carter@uhbw.nhs.uk](mailto:nathan.carter@uhbw.nhs.uk)

**Head of department, general manager and service manager for Dermatology Service**

Caroline Bannister, Assistant General Manager

[caroline.bannister@uhbw.nhs.uk](mailto:caroline.bannister@uhbw.nhs.uk)

**Head of Patient Access**

Claire Hepden, Patient Transport Lead/Testing Hub Manager

[claire.hepden@uhbw.nhs.uk](mailto:claire.hepden@uhbw.nhs.uk)

**Head of Outpatients**

Job Wooster, Outpatients Services Manager

[job.wooster@uhbw.nhs.uk](mailto:job.wooster@uhbw.nhs.uk)

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

**Publication**

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information

(such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**