

**Freedom of Information Request**

**Ref: 22-293**

6 July 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**1. Which Recruitment/Staffing agencies supplied Nursing or HCA staff in the following periods:**

**EITHER**

**Financial years 2019/2020**

**2020/2021**

**2021/2022**

**OR**

**Calendar year 2019**

**2020**

**2021**

GRI (Neutral vendor) and Thornbury.

**2. What was the value of Spend with each of the above agencies, for Nursing or HCA**

**agency staff supply?**

Agency Name	Agency Spend from 1st April 2019 to 31st March 2020 (£000s)	Agency Spend from 1st April 2020 to 31st March 2021 (£000s)	Agency Spend from 1st April 2021 to 31st March 2022 (£000s)
9and Limited t/a Nurses On Call	30	88	0
Alpha24 Healthcare Limited	0	57	0
Allied and Clinical Recruitments Limited	25	116	161
AMC Professional PLC	34	7	0
Avinucare Limited	1	0	0
Bleep 360 Limited	0	36	16
Bluestones Medical Recruitment Limited	6	48	69
Brindley Medical Limited	0	13	21
Clinical 24 Staffing Limited	0	0	208
CPW Resourcing Limited	0	4	0
Cromwell Medical Staffing Limited	731	968	1088
D.R.C Locums Limited	2	0	18
Day Webster Limited	27	0	0
Daytime Healthcare Recruitment Limited	521	587	858
Elevation Healthcare Ltd	0	0	2
Eleventh Hour Group Limited	17	0	0
Enferm Medical Limited	29	0	1
Europeanbiz Limited t/a Europeanbiz Healthcare	196	347	924
First Option Healthcare Limited	15	0	0
Genepool Personnel Limited	51	14	75
Globe Locums Limited	57	11	5
Gold Staff Recruitment Limited	17	164	111
Hanson Grey Ltd	5	6	0
Health Recruit Network Limited	12	0	0
Healthline Healthcare Limited	23	113	184
Hirexa Services Limited	1	0	0
HSA Locums Limited	71	18	0
ID Medical Group Limited t/a ID Medical	142	192	149
IMC Locums Limited	0	0	3
Immediate Medical Solutions Ltd	5	0	0
Independent Clinical Services Limited t/a Thornbury	1186	1447	5786
Just Specialist Recruitment Limited t/a TTM Healthcare	0	9	0
Kirivani Limited	0	7	15
Lifeline Healthcare Group Limited	0	0	84
London Teaching Pool Limited t/a TLTP Medical	28	6	0
M Recruitment Limited	2	129	204
Maruso Care Limited	0	9	49
Mass Care Momentous Limited	0	74	181
McMillan Healthcare Limited	155	87	18
Med Pure Limited	4	6	2
Medgen Limited	1531	540	722
Medical-Locums Group Limited	0	2	0
Medicspro Limited	58	51	60
Medlocums Recruitment Limited	38	4	0
Medsol Healthcare Services Limited	10	19	0
Merco Medical Staffing Limited	0	0	8
Meridian Business Support Limited	23	9	6
MJ Support Staffing Limited	0	66	26
MSI Group Limited	56	0	0
MSL Healthcare Limited	9	0	0
Mylocum Limited	9	0	0
Next Step Nursing Limited	451	587	617
Nothing But Recruitment Limited t/a Nothing But Healthcare	27	67	63
Nursco Healthcare Limited	49	0	0
Nursing-Zone Limited	4	0	0
Nutrix Personnel Limited	0	12	0
Onclinical Limited	96	36	78
Pulse Healthcare Limited t/a Pulse Social Care	69	80	98
Quick Medix Ltd	20	42	0
RMR Recruitment Limited	2	297	221
Robin Recruitment Limited	483	283	300
Sensible Staffing Limited	0	58	1
Sierra Healthcare Services Ltd	0	0	31
Sirona Medical Limited	40	0	0
SOS Medical Limited	0	125	86
Staff Partners Mental Health Ltd	0	1	4
SWIIS (UK) Limited	540	1855	2400
Tempcare24 Limited	0	25	0
Temporary Staffing Agency TSA Limited	220	365	202
Tempus Medical Recruitment Limited	8	0	0
TFS Healthcare Limited	4	0	0
The FRCE Recruitment Group Limited	1	0	0
The Placement Group Healthcare Limited	0	1	0
Total Assist Recruitment Limited	0	1	3
Tripod Partners Limited	52	0	0
Trust Nurse Services Ltd	6	56	86
Unity Healthcare Recruitment Limited	8	0	0
Urgent Staffing Limited t/a Urgent Nursing	24	20	20
Wimborne Nursing Agency Limited	0	28	0
Your Nurse 24/7 Ltd	0	48	6
Your Nurse Limited	517	490	747
Your World Recruitment Limited	662	1068	875
	8409	10799	16889

**3. Which Recruitment/Staffing agencies supplied Nursing or Agency staff to you under a Framework Agreement?**

GRI (Neutral vendor).

**4. What were the total hours/shifts and the relevant value of spend, for each of those Recruitment/Staffing agencies for the supply of Nursing or HCA agency staff, for the following periods:**

**EITHER**

**Financial years 2019/2020**

**2020/2021**

**2021/2022**

**OR**

**Calendar year 2019**

**2020**

2021

On Framework Agency Name	Agency Spend from 1st April 2019 to 31st March 2020 (£000s)	Agency Spend from 1st April 2020 to 31st March 2021 (£000s)	Agency Spend from 1st April 2021 to 31st March 2022 (£000s)
9and Limited t/a Nurses On Call	30	88	0
Alpha24 Healthcare Limited	0	57	0
Allied and Clinical Recruitments Limited	25	116	161
AMC Professional PLC	34	7	0
Avinucare Limited	1	0	0
Bleep 360 Limited	0	36	16
Bluestones Medical Recruitment Limited	6	48	69
Brindley Medical Limited	0	13	21
Clinical 24 Staffing Limited	0	0	208
CPW Resourcing Limited	0	4	0
Cromwell Medical Staffing Limited	731	968	1088
D.R.C Locums Limited	2	0	18
Day Webster Limited	27	0	0
Daytime Healthcare Recruitment Limited	521	587	858
Elevation Healthcare Ltd	0	0	2
Eleventh Hour Group Limited	17	0	0
Enferm Medical Limited	29	0	1
Europeanbiz Limited t/a Europeanbiz Healthcare	196	347	924
First Option Healthcare Limited	15	0	0
Genepool Personnel Limited	51	14	75
Globe Locums Limited	57	11	5
Gold Staff Recruitment Limited	17	164	111
Hanson Grey Ltd	5	6	0
Health Recruit Network Limited	12	0	0
Healthline Healthcare Limited	23	113	184
Hirexa Services Limited	1	0	0
HSA Locums Limited	71	18	0
ID Medical Group Limited t/a ID Medical	142	192	149
IMC Locums Limited	0	0	3
Immediate Medical Solutions Ltd	5	0	0
Just Specialist Recruitment Limited t/a TTM Healthcare	0	9	0
Kirivani Limited	0	7	15
Lifeline Healthcare Group Limited	0	0	84
London Teaching Pool Limited t/a TLTP Medical	28	6	0
M Recruitment Limited	2	129	204
Maruso Care Limited	0	9	49
Mass Care Momentous Limited	0	74	181
McMillan Healthcare Limited	155	87	18
Med Pure Limited	4	6	2
Medical-Locums Group Limited	0	2	0
Medicspro Limited	58	51	60
Medlocums Recruitment Limited	38	4	0
Medsol Healthcare Services Limited	10	19	0
Merco Medical Staffing Limited	0	0	8
Meridian Business Support Limited	23	9	6
MJ Support Staffing Limited	0	66	26
MSI Group Limited	56	0	0
MSL Healthcare Limited	9	0	0
Mylocum Limited	9	0	0
Next Step Nursing Limited	451	587	617
Nothing But Recruitment Limited t/a Nothing But Healthcare	27	67	63
Nursco Healthcare Limited	49	0	0
Nursing-Zone Limited	4	0	0
Nutrix Personnel Limited	0	12	0
Onclinical Limited	96	36	78
Pulse Healthcare Limited t/a Pulse Social Care	69	80	98
Quick Medix Ltd	20	42	0
RMR Recruitment Limited	2	297	221
Robin Recruitment Limited	483	283	300
Sensible Staffing Limited	0	58	1
Sierra Healthcare Services Ltd	0	0	31
Sirona Medical Limited	40	0	0
SOS Medical Limited	0	125	86
Staff Partners Mental Health Ltd	0	1	4
SWIIS (UK) Limited	540	1855	2400
Tempcare24 Limited	0	25	0
Temporary Staffing Agency TSA Limited	220	365	202
Tempus Medical Recruitment Limited	8	0	0
TFS Healthcare Limited	4	0	0
The FRCE Recruitment Group Limited	1	0	0
The Placement Group Healthcare Limited	0	1	0
Total Assist Recruitment Limited	0	1	3
Tripod Partners Limited	52	0	0
Trust Nurse Services Ltd	6	56	86
Unity Healthcare Recruitment Limited	8	0	0
Urgent Staffing Limited t/a Urgent Nursing	24	20	20
Wimborne Nursing Agency Limited	0	28	0
Your Nurse 24/7 Ltd	0	48	6
Your World Recruitment Limited	662	1068	875
	5176	8322	9637

Please note that we cannot provide the hours as this is commercially sensitive information and will not be shared at an organisational level. Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time.

**5. Which Recruitment/Staffing agencies supplied Nursing or Agency staff to you outside of any Framework Agreements (“Off-Framework”)?**

Thornbury.

**6. What were the total hours/shifts and the relevant value of spend for each of those Recruitment/Staffing agencies for the supply of Nursing or HCA agency staff, for the following periods:**

**EITHER**

**Financial years 2019/2020**

**2020/2021**

**2021/2022**

**OR**

**Calendar year 2019**

**2020**

**2021**

<b>Off Framework Agency Name</b>	<b>Agency Spend from 1st April 2019 to 31st March 2020 (£000s)</b>	<b>Agency Spend from 1st April 2020 to 31st March 2021 (£000s)</b>	<b>Agency Spend from 1st April 2021 to 31st March 2022 (£000s)</b>
Independent Clinical Services Limited t/a Thornbury	1186	1447	5786
Medgen Limited	1531	540	722
Your Nurse Limited	517	490	747
	3234	2477	7255

Please note that we cannot provide the hours as this is commercially sensitive information and will not be shared at an organisational level. Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time.

**7. How many unfilled Nursing and HCA hours/shifts did the Trust have for the following periods?**

**EITHER**

**Financial years 2019/2020 27462**

**2020/2021 33599**

**2021/2022 2465**

**OR**

**Calendar year 2019**

**2020**

**2021**

Please note that we cannot provide the hours as this is commercially sensitive information and

will not be shared at an organisational level. Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time.

**8. How many Substantive vacancies remained unfilled during the following periods?**

**EITHER**

**Financial years 2019/2020**

**2020/2021**

**2021/2022**

**OR**

**Calendar year 2019**

**2020**

**2021**

Vacancy Rates

2019/20 – 4.6%

2020/21 – 3.1%

2021/22 – 7.0%

The number of vacancies that were unable to be filled during the whole financial year:

2019/20 – 407.8 FTE (Average FTE per month)

2020/21 – 318.8 FTE (Average FTE per month)

2021/22 – 789.7 FTE (Average FTE per month)

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication



Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**