

**Freedom of Information Request**

**Ref: 22-254**

26 May 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some of the information you are requesting

**The National Deaf Children's Society works with public services to ensure deaf children get the support they need to thrive. The information requested may relate to services which you commission from private companies or are held in more than one department e.g. ENT services. As you remain legally accountable for these services, we still expect you to collate the information, rather than referring us on. This is part of a nationwide request, using a standardised format to ensure consistency. Please do not alter this form. Please use the box at the end of this survey to provide any context or background to any of your answers.**

**If the information cannot be provided in whole or in part, please justify all omissions by reference to the specific exemptions of the Act. We look forward to your response promptly but no later than 20 working days. Please email to [campaigns@ndcs.org.uk](mailto:campaigns@ndcs.org.uk).**

**Please only complete this survey if your service provides audiological services to children and young people. This may include diagnostic hearing assessments and monitoring of hearing, hearing aid provision, and ongoing audiological management of deaf children, (and may include assessment and management of other audiological conditions). This may be hospital or community based.**

**It is not necessary to complete this survey if your audiology service only provides hearing screening, e.g. newborn hearing screening or school screening, and refers children on to other services for full assessment and hearing aid provision when necessary.**

**Please base your answers on the service provided as of 31 March 2022.**

Please see the attached document.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**