

Freedom of Information Request

Ref: 22-228

25 May 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some of the information you are requesting

1. The amount spent on courier/taxi/non-patient transport services in each of the following financial years:

- **2021-22** £519,266
- **2020-21** £268,696
- **2019-20** £281,087
- **2018-19** £283,493
- **2017-18** £244,627

2. A breakdown of the amount spent on taxis and courier services by department (for example pathology, pharmacy, sterile services, medical records etc) in each of the following financial years:

- **2021-22**
- **2020-21**
- **2019-20**
- **2018-19**
- **2017-18**

Please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

3. A breakdown of the amount spent on taxis and courier services by reason for spend (for equipment, specimens, medicine etc) in each of the following financial years:

- **2021-22**
- **2020-21**

- 2019-20
- 2018-19
- 2017-18

We do hold this information, our system does not hold the data split by service reason.

4. The name of your courier/taxi/non-patient transport services suppliers

The main courier at Weston is City Sprint, other departments use other couriers and there is no contract in place for couriers at Bristol. Taxis in Bristol are Veezu and Weston uses Apple taxis. Bristol regular transport services are provided in house.

5. The annual value of your courier/taxi/non-patient transport services suppliers' contracts

This is dependent on usage.

6. The expiry dates of your courier/taxi/non-patient transport services suppliers' contracts

The taxi contract expired in February 2021.

The courier contract expired in July 2021.

7. The name of the framework(s) used to procure your courier/taxi/non-patient transport services suppliers' contracts

The Trust does not use Frameworks to date, but this is currently under review as part of the wider Transportation Programme.

8. The total cost of the courier/taxi/non-patient transport services that are not outsourced but are managed in-house

We do not hold this information; our system does not enable a breakdown of this data.

9. The number of staff employed in managing the in-house contracts

Three.

10. The number of vehicles either owned or leased to meet the in-house courier requirements

Ten.

11. The name(s) and email(s) of the person(s) responsible for the management of courier/taxi/non-patient transport services

Stewart Cundy, Senior Sustainable Transport and Travel Manager.

stewart.cundy@uhbw.nhs.uk

12. The name(s) and email(s) of the person(s) responsible for the procurement of courier/taxi/non-patient transport services

Stewart Cundy, Senior Sustainable Transport and Travel Manager.

stewart.cundy@uhbw.nhs.uk

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust