

Freedom of Information Request

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

I noted the coverage about trolley waits in the most recent board meeting. Does the trust record the continued time of each patient before getting on a ward, rather than just the broad metric of '12 hours or more'

If so please provide us with the said time of the actual trolley waits.

I suspect that the raw numbers of 514 in Bristol and 330 in Weston would make the request not compliant with foi regs

So it would be ok to provide them in bands of hours So how many were 12, 13, 14, 15 hours and so on.

Please see the attached document covering February 2022 - the same period as was reported at the March 2022 Trust Board.

It should also be possible to get the longest wait and an mean/average of those waiting over the 12hr threshold

Longest wait (Bristol) – 47 hours

Longest wait (Weston) – 48 hours

Average wait (all patients over 12 hours, Bristol & Weston) – 22 hours

NB – please note that the numbers relate to patients who have been assessed and are waiting to be admitted to a ward, after a decision to admit has been made. All patients arriving at our emergency departments are triaged and assessed before a decision to admit, with the most clinically urgent being prioritised.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust