

**Freedom of Information Request**

**Ref: 22-148**

5 April 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**Please answer the questions for each of these three specialties: Cardiology, Gynaecology and Neurology.**

**1. How many routine GP referrals were made to the department between January and December 2019?**

<b>Cardiology</b>	<b>Gynaecology</b>	<b>Neurology</b>
2570	1208	290

**2. How many of these referrals between January and December 2019 were:**

**a) Not accepted by the department**

<b>Cardiology</b>	<b>Gynaecology</b>	<b>Neurology</b>
0	0	0

**b) Accepted but the patient was later discharged without having had an appointment (e.g. due to clinical reasons, DNAs, failed to respond – NB, no need to specify reasons)**

<b>Cardiology</b>	<b>Gynaecology</b>	<b>Neurology</b>
243	241	50

**3. How many routine GP referrals were made to the department between January and December 2021?**

<b>Cardiology</b>	<b>Gynaecology</b>	<b>Neurology</b>
5065	2282	274

**4. How many of these referrals between January and December 2021 were:**

**a) Not accepted by the department**

<b>Cardiology</b>	<b>Gynaecology</b>	<b>Neurology</b>
0	0	0

**b) Accepted but the patient was later discharged without having had an appointment (e.g. due to clinical reasons, DNAs, failed to respond – NB, no need to specify reasons)**

<b>Cardiology</b>	<b>Gynaecology</b>	<b>Neurology</b>
553	817	46

**5. How many appointments were delivered face to face in the following departments in 2021?**

<b>Cardiology</b>	<b>Gynaecology</b>	<b>Neurology</b>
32571	19282	3714

**6. How many appointments were delivered remotely in the following departments in 2021?**

<b>Cardiology</b>	<b>Gynaecology</b>	<b>Neurology</b>
22475	3514	1962

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Head of Risk and Information Governance  
University Hospitals Bristol and Weston NHS Foundation Trust

Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**