

**Freedom of Information Request**

**Ref: 22-104**

16 March 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**Retail Catering Services / Patient feeding services**

**1. The name and contact details for the Chief Executive?**

Chief Executive

Robert Woolley Robert.woolley@uhbw.nhs.uk

**2. The name and contact details for the Director of Finance?**

Director of Finance and Information

Neil Kemsley neil.kemsley@uhbw.nhs.uk

**3. The name and contact details for the Director of Estates and Facilities?**

Director of Facilities and Estates

Andy Jeanes andy.jeanes@uhbw.nhs.uk

**4. The name and contact details of the Procurement Director?**

Director of Procurement

David Druett David.Druett@nbt.nhs.uk

**Retail Catering**

**5. The name(s) of the company(ies) who currently provides retail catering at the hospital?**

UHBW (University Hospitals Bristol and Weston NHS Foundation Trust)

**6. Is this a single service contract or part of an IFM contract? If so, who is the FM provider and what other services are included?**

This is an in-house contract

**7. How many of each type of outlet are there e.g. coffee shop, restaurant etc**

There are 7 in-house units.

**8. When does the contract expire?\***

\*This is commercially sensitive information and will not be shared at an organisational level. Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time.

**9. What is the average sales turnover per annum for all the outlets combined?\***

\*This is commercially sensitive information and will not be shared at an organisational level. Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time.

**Patient Feeding**

**10. Who provides patient feeding within the hospital?**

Bristol Royal Infirmary catering department

**11. If this is run in house is the trust willing to consider outsourcing?**

Not currently.

**12. If outsourced, is this a single service contract or part of an IFM contract? If so, who is the FM provider and what other services are included?**

Not applicable.

**13. When does the contract expire?**

Not applicable.

**14. What is the annual turnover per annum for patient feeding?**

£610,274

**Additional Questions**

**15. How many beds are there in the hospital? If there is more than one hospital in the trust, please can you breakdown the number of beds per hospital building?**

Current bedbase Inpatients+Maternity+DayCase, from <http://infoweb/Documents/TrustBedbase.xlsx>. This adds up to 1255

- Children's Hospital: 189
- Oncology Centre: 89
- Dental: 4
- Eye Hospital: 27
- BRI + BHI: 530
- St Michael's: 140
- Weston: 255
- South Bristol: 21 (Day Beds, note UHBW no longer run the Inpatient wards at South Bristol)

**16. How many staff work in each hospital?**

Bristol Royal Infirmary Queen's Building 4003  
Bristol Heart Institute 631  
Bristol Haematology & Oncology Centre 849  
Bristol Royal Hospital for Children 1837  
St Michael's Hospital 1055  
Bristol Dental Hospital 364  
Bristol Eye Hospital 429  
Other Non-Hospital Sites 1250  
Weston General Hospital 1645

**17. Do you use a framework for catering? If so, which framework do you use?**

We use an approved electronic patient feeding system.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team  
University Hospitals Bristol and Weston NHS Foundation Trust**