

Freedom of Information Request

Ref: 22-097

12 April 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Please can you provide information regarding University Hospitals Bristol and Weston's current contracts for:

- **Wide-Area Networks (WAN)**
- **IP Telephony**
- **Mobile Phone Services**
- **Local Area Networks (LAN)**
- **Unified Communications and Cloud Telephony**
- **Cloud/ Data Centre Provision**
- **Contact Centre**

For each of the contracts, please could you provide the following details where available:

Contract Title;

- **Contract Description; Supplier(s); Total Contract Value; Annual Contract Value; Contract Start Date; Contract End Date; Procedure Type used to Purchase Contract (If bought through a framework, please name the framework).**

For each contract, if there is a corresponding URL to an official award notice publication please can you also provide it. If the FOI request is beyond the time/financial scope permitted by the FOIA, please advise on how to reduce the scope. If you do not have the details for a number of the points, instead of rejecting the request, please answer what you can, detailing where you do not have the information.

Item	Wide-Area Networks (WAN)	IP Telephony	Mobile Phone Services	Local Area Networks (LAN)	Unified Communications and Cloud Telephony	Cloud/ Data Centre Provision	Contact Centre
Contract	Legacy	In scope of	Tender	IM&T	In scope of IM&T	Data centre	Call Centre

Title	arrangements – no current data	IM&T Enterprise Network Solution	being finalised	Enterprise Network Solution	Enterprise Network Solution	infrastructure – hardware and support	Management System (Netcall)
Supplier	Legacy arrangements – no current data	CAE Technology Services Limited	Tender being finalised	CAE Technology Services Limited	CAE Technology Services Limited	Dell Corporation	Netcall Telecom Ltd
Total Contract Value	Legacy arrangements – no current data	£3,179,527.08	Tender being finalised	£3,179,527.08	£3,179,527.08	£141,034.30	£87,353.00
Annual Contract Value	Legacy arrangements – no current data	Webex - £112,460.00	Tender being finalised	£454,218.00	£454,218.00	£35,258.57	£29,117.66
Contract Start Date	Legacy arrangements – no current data	May 2020	Tender being finalised	May 2020	May 2020	15/03/2019	24/05/2019
Contract End Date	Legacy arrangements – no current data	April 2027	Tender being finalised	April 2027	April 2027	28/02/2022	23/05/2022
Procedure Type	Legacy arrangements – no current data	Mini Competition under CCS RM3808 Network Services 2, Lot 2 – Local connectivity	Mini Competition under CCS RM3808 Network Services 2 Lot 6: Mobile voice and data services	Mini Competition under CCS RM3808 Network Services 2, Lot 2 – Local connectivity	Mini Competition under CCS RM3808 Network Services 2, Lot 2 – Local connectivity	Direct Award due to the existing estate dependencies	Direct Award due to the existing estate dependencies and Covid pressures

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust