

Freedom of Information Request

Ref: 22-032

25 January 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some the information you are requesting

All information relating to e-scooter causalities that the NHS University Hospitals Bristol and Western has treated across in all hospitals, urgent care centres and any other medical centres where patients would get treated for serious and slight injuries from using an e-scooter please. I require information from 1st October 2020 up to and including 31 December 2021 for the following please:

- **All VOI rental e-scooters that can be hired in Bristol, North Somerset and South Gloucestershire which have been involved in injuring somebody.**

We do not hold this information, we don't reliably have a coding system to tell us patient numbers by certain vehicle

- **All illegal / private e-scooters which have been involved in injuring somebody.**

We do not hold this information, we don't reliably have a coding system to tell us patient numbers by certain vehicle

- **Any other injuries treated from other rental e-scooter trials which have been involved in injuring somebody.**

We do not hold this information, we don't reliably have a coding system to tell us patient numbers by certain vehicle

- **Could you provide basic data on type of injury, severity of injury, age, gender, and if it was the rider or a pedestrian / cyclist or another road user that was hurt please. (If there is any more data on how the injury came about this would be very useful ie tripped over e-scooter, fell off, got hit by one, or hit by a car or rode into stationery vehicle, however, if this is too time consuming I understand).**

We do not hold this information, we don't reliably have a coding system to tell us patient numbers by certain vehicle

• **Can you please provide the e-scooter data broken down into months please.**

We do not hold this information, we don't reliably have a coding system to tell us patient numbers by certain vehicle

• **E-scooters may come under the name of e-scooter, e-scooters, electric scooter, electric scooters escooter, escooters, with or without the words VOI / Private / Illegal associated with them. The request does not include mobility scooters or mopeds.**

We do not hold this information, we don't reliably have a coding system to tell us patient numbers by certain vehicle

• **All deaths that involved an e-scooter and if this was private or legal one.**

We do not hold this information, we don't reliably have a coding system to tell us patient numbers by certain vehicle

Could you also please provide any specific reports produced on rental / private / illegal e-scooters casualties please for internal and external purposes from the 1 October 2020 to the present day please.

University Hospitals Bristol & Weston NHS Foundation Trust and North Bristol Trust took part in an initial 1 month Service evaluation of the Impact of E-scooters on Emergency Departments (SEED) study, that provided some good data but wasn't published and led to a much wider national Service evaluation of the Impact of E-scooters on Emergency Departments (SEED) study which is yet to publish findings.

Could you also advise on any other medical facility in Bristol or surrounding areas we could contact to establish if there has been any other casualties from e-scooters from this area please. I have already sent a request to North Bristol NHS Trust.

No

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust**